

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 30 July 2021 11:32 AM  
**To:** kangcar@singnet.com.sg  
**Cc:** Kang Car Repairers Pte Ltd  
**Subject:** RE: ACCDT INVLG SKR2843X & SLK6599A(QBE) ON 15.07.2021 LKK REF : CC6/QBE21007864/Aes3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** kangcar@singnet.com.sg <kangcar@singnet.com.sg>  
**Sent:** Thursday, 29 July 2021 1:20 PM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Kang Car Repairers Pte Ltd <kangcar@kangcarrepairers.com.sg>  
**Subject:** Fwd: ACCDT INVLG SKR2843X & SLK6599A(QBE) ON 15.07.2021 LKK REF : CC6/QBE21007864/Aes3

WITHOUT PREJUDICE

Dear Asher,

We refer to the above and Su Li's email dated 23.7.2021.

As we would like to direct settle our client's claim with you, could you please let us know the liability.

Thank you and regards,

Alice  
Kang Car Repairers Pte Ltd  
Tel: 6747 7636  
Fax: 6748 5071

On Fri Jul 23 2021 11:42:20 GMT+0800 (Singapore Standard Time) Su Li (LKK Auto)  
<[suli@lkkauto.com](mailto:suli@lkkauto.com)> wrote:  
----- Original Message -----

Without Prejudice

Dear Sir/Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** [kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg) <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)>  
**Sent:** Friday, July 23, 2021 10:09 AM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** Kang Car (yahoo) <[kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** ACCDT INVLG SKR2843X & SLK6599A(QBE) ON 15.07.2021

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Our client's vehicle was surveyed by Adrian Ling on 19.07.2021. Attached herewith the estimate cost of repair and our client's GIA report for your reference.

We would like to proceed for direct settlement and kindly advise if your insured reported the accident and the liability.

Kindly let us have the liability.

Thank you & Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
Tel: 6747 7636  
Fax: 6748 5071