


URGENT /REMINDER Re: Accident on 19/7/2021 involving SHB 5537E & GBC 6228G (China Taiping's insured)

 Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
To Jaslin Kok (LKK Auto)



Dear All,

We quantify our claim as follows:-

Cost of Repair	\$11,800.00
Loss of Rental	\$1,316.16 (12 days x \$109.68)
Loss of Income	\$105.00 (**1.75 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$13,228.16

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Vehicle attachment history

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

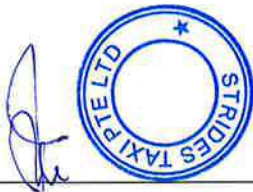
AUTHORIZATION TO ACT

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5537E** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5537E** that was damaged pursuant to the accident which occurred on **19/07/2021** (date) along **20 GHIM MOH ROAD** (location) involving vehicle no/s **GBC 6228G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21st (day) of Dec (month) 2021 (year)

A handwritten signature in blue ink is written over a circular blue stamp. The stamp contains the text "STRIDES TAXI PTE LTD" around the perimeter and a small star at the top.

Signed by "the third party claimant"
(with chop if applicable)

A handwritten signature in blue ink is written over a circular blue stamp. The stamp contains the text "STRIDES AUTOMOTIVE SERVICES PTE LTD" around the perimeter and a small star at the top.

Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW0076992001

Claim No : SNM21D204023/LKKDS

Claimant : STRIDES TAXI PTE LTD

Amount : S\$ 12,649.76

SINGAPORE DOLLARS TWELVE THOUSAND SIX HUNDRED FORTY NINE
AND CENTS SEVENTY SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 5537E

Insured Vehicle No. : GBC 6228G

Date of Loss : 19/07/2021

Place of Accident : 20 GHIM MOR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JIT TAI TRADING

Driver Name : TEE MENG KONG

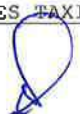
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

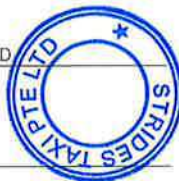
(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	11,800.00
(3) Loss of Use/Rental/Earning	S\$	842.76
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 12,649.76

Claimant Name : STRIDES TAXI PTE LTD

NRIC No : 1XXXXXX369K

Signature : 

Date : 21 DEC 2021



*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.
Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

 60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705

Tax Invoice

 GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV210800210
 Date : 16.08.2021
 Vehicle No. : SHB5537E
 Your Ref No. : TAX/07/21/2047
 Our Ref No. : 24111615
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 11,800.00
GRAND TOTAL					\$ 11,800.00

Remark :

 Make/Model : PRIUS4
 Accident Date : 19.07.2021

Koo Yew Chung

Koo Yew Chung (Aug 16, 2021 10:21 GMT+8)

 Authorised Signature
 for SMRT Automotive Services Pte Ltd

E. & O.E



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/21/2047

From: SMRT Taxis Pte Ltd

Date: 3/8/2021

**ACCIDENT ON 19/7/2021 INVOLVING SHB 5537E & GBC 6228G AT BLK 19
GHIM MOH RD CAR PARK LOT 37**

This is to confirm that the daily rental rate for SH B 5537E is \$109.68 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 19/07/2021

Date Generated : 04/08/2021

Accident End Date : 04/08/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAXI/07/21/2047	SHB5537E	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24111615	19/07/2021 7:36 PM	02/08/2021 9:45 AM

Find | Next



24 August 2021

SMRT TAXIS PTE LTD

Woodlands Industrial Park E4 60
Singapore 757705
Tel : 65 6477 5353
Fax : 65 6369 3639
www.smrt.com.sg

Vehicle Attachment History of CHAY KWOK HON (SXXXX553A)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason	Veh Reg D
SHD6200J	CHEVROLET	EPICA-2.0	MAIN	25/08/2014 04:25 PM	10/10/2017 09:30 AM	Vehicle Change	04/07/2011
SHB5537E	TOYOTA	PRIUS4	MAIN	10/10/2017 04:30 PM			10/10/2017
SHF175C	CHEVROLET	EPICA-2.0	COURTESY	16/11/2016 10:52 AM	21/11/2016 11:40 AM		11/07/2012
SHB5149S	TOYOTA	PRIUS4	COURTESY	21/07/2021 03:30 PM	02/08/2021 04:10 PM		03/11/2017

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 21 Jul 2021 / 14:42:10

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: GBC6228G

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAHQ - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20210721144210523933

Search Date / Time: 19 Jul 2021 18:07:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

**ACCIDENT INVOLVING GBC 6228G & SHB 5537E ALONG/AT 20 GHIM MOH ROAD
ON 19/07/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sat 7/31/2021 2:02 PM

To: JIT.TAI.TRADING@GMAIL.COM <JIT.TAI.TRADING@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21007863/Ers3

JIT TAI TRADING – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBC 6228G & SHB 5537E ALONG/AT 20 GHIM MOH ROAD ON
19/07/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 5537E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was moving out from parking lot and collided with Third Party's parked vehicle. Under Motor Accident Guide, Moving / Reversing vehicles must exercise greater caution than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CTP REF NO. SNM21D204023C02 - Direct Settlement - Accident Involving GBC 6228G (OI : CTI - TBA) and SHB 5537E (TP : LKK REF - CC3/CTI21007863/Ers3) on 19/07/2021

Irene Tay <irene.tay@sg.cntaiping.com>

Tue 12/7/2021 11:11 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Sir/Mdm,

Please proceed to offer repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$ 12,789.44 (all-in).**

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, November 11, 2021 1:59 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC 6228G (OI : CTI - TBA) and SHB 5537E (TP : LKK REF - CC3/CTI21007863/Ers3) on 19/07/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC 6228G (CTI) AND SHB 5537E (TP) ON 19/07/2021

We refer to the above matter.

We seek your approval to offer repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$ 12,789.44 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 22,350.00	\$ 11,800.00

2. Loss of Rental (12 days x \$109.68)	\$ 1,316.16	\$ 877.44 (8 days x \$109.68)
3. Loss of Income (1.75 days x \$60.00)	\$ 105.00	\$ 105.00 (1.75 days x \$60.00)
4. LTA / GIA Search Fee	\$ 7.00	\$ 7.00

Surveyor recommended 5 days for repair + 2 PRS + 1SUN = 8 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 29 July 2021 1:18 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving GBC 6228G (OI : CTI - TBA) and SHB 5537E (TP : LKK REF - CC3/CTI21007863/Ers3) on 19/07/2021

Dear Sir/Mdm,

Enclosed herewith our insured SAS REPORT

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, July 23, 2021 10:17 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC 6228G (OI : CTI - TBA) and SHB 5537E (TP : LKK REF - CC3/CTI21007863/Ers3) on 19/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 5537E at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

