

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 28 July 2021 10:00 AM  
**To:** cityauto@singnet.com.sg  
**Cc:** Admin A  
**Subject:** RE: Liability for SLT8596Y Your ref: SJL3692B Our ref: SLT8596Y (D.O.A: 21/07/2021)  
LKK REF : CC6/CTI21007857/es3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** cityauto@singnet.com.sg <cityauto@singnet.com.sg>  
**Sent:** Wednesday, 28 July 2021 9:28 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Liability for SLT8596Y Your ref: SJL3692B Our ref: SLT8596Y (D.O.A: 21/07/2021) LKK REF : CC6/CTI21007857/es3

Hi Asher,

Attached with video footage for this case.

Please let us know the status for this case.

Thank you.

**Best Regards,**

*Vronica Law*

City Auto Pte Ltd  
Blk 8 Sin Ming Industrial Estate,  
#01-60/62 Sin Ming Road,  
Singapore 575643  
Tel : 6453 1235  
Fax : 6453 7944

---

**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Sunday, 25 July, 2021 5:15 PM  
**To:** cityauto@singnet.com.sg; Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: Liability for SLT8596Y Your ref: SJL3692B Our ref: SLT8596Y (D.O.A: 21/07/2021) LKK REF : CC6/CTI21007857/es3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date..

**Please provide us the following.**

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg) <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

**Sent:** Saturday, July 24, 2021 12:28 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Liability for SLT8596Y Your ref: SJL3692B Our ref: SLT8596Y (D.O.A: 21/07/2021)

Dear Sir/Mdm,

Please let us know what is the liability for this case.

Kindly check and revert to us.

Thank you.

***Best Regards,***

***Vronica Law***

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,  
Singapore 575643  
Tel : 6453 1235  
Fax : 6453 7944



Virus-free. [www.avg.com](http://www.avg.com)