

Cecilia Chong (LKK Auto)

From: Accounts (Ding Auto) <accounts@dingauto.sg>
Sent: Thursday, 14 October 2021 4:05 PM
To: Cecilia Chong (LKK Auto)
Cc: Kenneth Ding
Subject: Re: FW: TP CLAIMS - SJZ8544P AGAINST SBQ2383T - DOA 11/07/2021 - CHECK LIABILITY

Dear Cecilia,

You should not advise that liability is clear in the first place if you know that you are waiting for the video footage from your insured.

You are the one who advised that liability is clear and now you said that liability is not clear.

We really cannot accept this as we had already done all the repairs.

Furthermore, the video you sent us, we did not see any impact.

Kindly revert to us with an offer for this case.

Thank you

~Have a nice day~

Yours Sincerely,
Norazielawati
Accounts Dept
Tel: 64521208
Fax: 64520614



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On Wed, Oct 13, 2021 at 6:38 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/mdm,

Kindly note that the email was based on without prejudice basis.

And that Our Insured has send in the video footage to us today and show that your client has rear ended his vehicle instead.

Thus, in view of above, we are not able to look into this matter.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Accounts (Ding Auto) <accounts@dingauto.sg>

Sent: Wednesday, 13 October 2021 5:53 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>

Subject: Re: FW: TP CLAIMS - SJZ8544P AGAINST SBQ2383T - DOA 11/07/2021 - CHECK LIABILITY

Dear Cecilia,

Attached is the email that confirmed by you the liability is clear.

But now you email that the liability is not clear.

Whereby we waited for the liability clear then only we proceed to repair the vehicle.

You also email that you were waiting for the LOD to be sent to you.

Kindly advise.

Thank you

~Have a nice day~

Yours Sincerely,

Norazielawati

Accounts Dept

Tel: 64521208

Fax: 64520614



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On Wed, Oct 13, 2021 at 5:39 PM Kenneth Ding <kenneth.ding@dingauto.sg> wrote:

Best Regards,

Kenneth Ding

HP: 92313123

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Wednesday, October 13, 2021 4:34 PM

To: SA 0406

Subject: RE: TP CLAIMS - SJZ8544P AGAINST SBQ2383T - DOA 11/07/2021 - CHECK LIABILITY

WITHOUT PREJUDICE

Dear Sir/Mdm,

Attached is a copy of Our Insured video.

After we have reviewed the matter, we regret to inform you that BOLA 27 is applicable. Your client rear-ended our insured. We have our principal instruction to deny liability and not able to look into this matter.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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Best Regards,

Cecilia Chong | Case Handler

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On Sat, Jul 24, 2021 at 4:23 PM SA 0406 <sa0406@dingauto.sg> wrote:

Dear Cecilia,

Good day to you.

We were informed by AIG Singapore that this case was assigned to LKK.

Kindly refer to the attached GIA Report, CI and TP Insurer detail for your further viewing.

We would like to check the liability of this case. Hope to hear from you soon.

Thank you.

Henry Lee

83636141

Ding Auto Pte Ltd.