# Claim Audit

## AUDIT TRAIL

| No. | On | Audit | Remarks | By |
|---|---|---|---|---|
| 1 | 22 Jul 2021 16:03 | **Clm Veh Model Changed** | (205673) TOYOTA COROLLA ALTIS 1.6 ECO (A). | [I] Iryani Binte Amin |
| 2 | 22 Jul 2021 16:03 | **Clm Created** | Reg No: SLS8634B. Policy No: 29146919ATM. Acct Date: 2021/07/21. Claim Type: OD | [I] Iryani Binte Amin |
| 3 | 22 Jul 2021 16:19 | **Clm Registration Modified** | Init.Est.:TBA->26,268. | [I] Vimmala |
| 4 | 22 Jul 2021 16:19 | **Adj Co Assigned** | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. Surveyor to check on the market value & rebate. | [I] Vimmala |
| 5 | 22 Jul 2021 16:19 | **Adj Next Rpt Changed** | Next Rpt:Im. Advice.Due Date:2021/07/23 | [I] Vimmala |
| 6 | 22 Jul 2021 16:19 | **Adj Mandate Set** | Approved:25000.00.Reinsp:Adj decides. | [I] Vimmala |
| 7 | 22 Jul 2021 16:31 | **Assignment 1st Accessed** | | [A] Crystal Lee |
| 8 | 22 Jul 2021 16:37 | **Adj Assignment Cancelled** | Vehicle grounded. Outsource as per Wee Ho instruction (Surveyors attend meetings on 23/07/2021). Manual assigned to LKK via email on 22/07/2021. | [I] Crystal Lee |
| 9 | 22 Jul 2021 16:37 | **Adj Est Details Deleted** | Deleting Est Details For Cancelling Adjuster Assignment | [I] Crystal Lee |
| 10 | 22 Jul 2021 16:37 | **Adj Co Assigned** | LKK Auto Consultants Pte Ltd (HQ):Vehicle grounded. Survey and Revert. Manual assigned to LKK via email on 22/07/2021. Please revert. Surveyor to check on the market value & rebate. | [I] Crystal Lee |
| 11 | 22 Jul 2021 16:37 | **Adj Next Rpt Changed** | Next Rpt:Im. Advice.Due Date:2021/07/23 | [I] Crystal Lee |
| 12 | 22 Jul 2021 16:37 | **Adj Mandate Set** | Approved:25000.00.Reinsp:Adj decides. | [I] Crystal Lee |
| 13 | 22 Jul 2021 16:48 | **Assignment 1st Accessed** | | [A] LEE SU THING |
| 14 | 22 Jul 2021 16:49 | **Adj Adjuster Assigned** | [None] -> CHEN TSUE YEE | [A] LEE SU THING |
| 15 | 23 Jul 2021 13:18 | **Adj Rpt Initiated** | | [A] DENISE TAY KWEE CHENG |
| 16 | 23 Jul 2021 14:08 | **Adj Im. Advice Submitted** | Next Rpt:Final Rpt.Due Date:2021/08/21 | [A] DENISE TAY KWEE CHENG |
| 17 | 23 Jul 2021 14:08 | **Adj Next Rpt Changed** | Next Rpt:Final Rpt.Due Date:2021/08/21 | [A] DENISE TAY KWEE CHENG |
| 18 | 23 Jul 2021 14:08 | **Adj Mandate Request** | Cur.Req:22846.97:DAMAGE CONSISTENT REPAIR COST ECONOMCIAL | [A] DENISE TAY KWEE CHENG |
| 19 | 23 Jul 2021 15:03 | **Adj Next Rpt Changed** | Next Rpt:Final Rpt.Due Date:2021/08/21. Mandate Remarks: Including check items to be verified, subject to excess | [I] Foo Ai Ngoh |
| 20 | 23 Jul 2021 15:03 | **Adj Mandate Set** | Approved:22846.97:Including check items to be verified, subject to excess | [I] Foo Ai Ngoh |

**Date From** **Date To** **Audit Type** None Go

## ACTIVITY

[22/07/2021 16:35] Crystal Lee:
Vehicle grounded. Outsource as per Wee Ho instruction (Surveyors attend meetings on 23/07/2021).
Manual assigned to LKK via email on 22/07/2021.

## Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|---|---|---|---|---|---|---|---|---|
| 2711150 | 23 Jul 2021 13:18:09 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLS8634B | | 11.00 |