### Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

**Sent:** Thursday, 22 July 2021 9:12 AM

To: 'Subramaniam, Divyashni'; Admin A; assignments

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SCF1518A vs SMV6297B (OI) on

D.O.A.: 20/07/2021

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Sent: Thursday, 22 July, 2021 9:07 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Hor,

Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SCF1518A vs SMV6297B (OI) on D.O.A.: 20/07/2021

Hi,

Please refer to the enclosed request from **Zoom Autowerks Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks & Regards,

## Divyashni Subramaniam AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

<u>Divyashni.Subramaniam@aig.com</u> | <u>www.aig.sg</u>

From: zoomautowerks@gmail.com <zoomautowerks@gmail.com>

Sent: Wednesday, July 21, 2021 12:34 PM

**To:** Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

**Cc:** Lim, Kok-Chong < <a href="mailto:Kok-Chong.Lim@aig.com">Kok-Chong.Lim@aig.com</a>; Abu Kassim, Noor Mariesa < <a href="mailto:NoorMariesa.AbuKassim@aig.com">NoorMariesa.AbuKassim@aig.com</a>; Hor,

Yinrul < <a href="mailto:Yinrul.Hor@aig.com">Yinrul <a href="mailto:Yinrul.Hor.Winr

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV6297B AND SCF1518A ON

20/07/2021

Dear All,

Please arrange Marcus Chua LKK.

From: Subramaniam, Divyashni

**Sent:** Wed, 21 Jul 2021 04:27:52 +0000

To: zoomautowerks@gmail.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV6297B AND SCF1518A ON 20/07/2021

Without Prejudice

Your Reference: SCF1518A Our Reference: SMV6297B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

# Divyashni Subramaniam AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Zoom Autowerks < < comautowerks@gmail.com >

Sent: Wednesday, July 21, 2021 10:31 AM

**To:** AIG SGP, Claims-Survey < <u>AIGSGP\_ClaimsSurvey@aig.com</u>>

Subject: [EXTERNAL] Pre-Repair Inspection for SCF 1518 A // Accident on 20/07/2021 @ 15:50HR at along East Coast

Road involving Vehicle Number SCF 1518 A & SMV 6297 B

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We are instructed by Chong Hoi Sang to notify you of a road traffic accident on 20/07/2021

at about 15:50R along East Coast Road involving our client's vehicle registration number SCF 1518 A and vehicle registration number SMV6297B driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards, Elin Cai

#### **Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road #08-1339 Singapore 470130 ①9450 7920

⁴zoomautowerks@gmail.com

### - Please note our change in mailing/registered address with effect from 1st July 2018

#### IMPORTANT NOTICE:

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use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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