

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 July 2021 1:03 PM
To: SUR; Kevin Leong Wai Kit
Cc: Edwin Abcede Caina; Coco Lu Ting; Andre Chow En De
Subject: RE: aigencrypt OD CLAIM : SMP1019C DOA : 22.07.2021

Dear Kevin,

As instructed by our client , please proceed to repair the **insured vehicle SMP 1019C , (Excess \$0).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before painting photo require on (ALL WELDING PANEL)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 22 July 2021 11:04 AM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt OD CLAIM : SMP1019C DOA : 22.07.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Thursday, 22 July, 2021 11:02 AM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt OD CLAIM : SMP1019C DOA : 22.07.2021

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin
Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Sent: Thursday, July 22, 2021 10:55 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: [EXTERNAL] OD CLAIM : SMP1019C DOA : 22.07.2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report estimate.

Kindly arrange survey

Customer already leave car in workshop.

Thank You & Best regards

Kevin Leong

Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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