

RE: [EXTERNAL] - SHD 943M & SHC 6194Z / DOA : 13-08-2015 - Your Ref : MCP141598/01 - Our Ref : 185/2021/ms

Zuhaidah Samsuri <aida@iii.com.sg>

Thu 22/7/2021 9:35 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Hi HT,

Please proceed to wrap up the matter at global \$2K.

Thanks.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 22 July 2021 8:08 am

To: Zuhaidah Samsuri <aida@iii.com.sg>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: Re: [EXTERNAL] - SHD 943M & SHC 6194Z / DOA : 13-08-2015 - Your Ref : MCP141598/01 - Our Ref : 185/2021/ms

Dear Aida,

We have spoken to third party repairer and negotiate with them at our best. In the end , third party proposed to settle at global sum \$2,000.00(all-in). Breakdown as follows: -

1) Cost of Repair (w/GST)	\$ 1,765.50
2) LOR (2days x \$93.09)	\$ 186.18
	\$ 1,951.68
@ 85%	\$ 1,658.93
3) Legal Disbursement	\$ 350.00
Total	\$ 2,008.93
Global Sum	\$ 2,000.00

Please advise if we can proceed to settle at g/s \$2,000.00(all-in) with Transcab.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Wednesday, 21 July 2021 4:21 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: RE: [EXTERNAL] - SHD 943M & SHC 6194Z / DOA : 13-08-2015 - Your Ref : MCP141598/01 - Our Ref : 185/2021/ms

Hi Hsiao Tong,

Sundari had maintained rejection but there is a PIR and I have settled TPI claim based on the PIR.

Please engage Transcab for settlement from 50% to global 85% (incl. admin fee, if any) for them to discharge their lawyer.

Thanks.

Sundari Nagarajan - III

From: Sundari Nagarajan - III
Sent: Tuesday, 29 June 2021 10:55 am
To: 'Hsiao Tong (LKKAUTO)'
Subject: RE: [EXTERNAL] - [3RD PARTY APPEAL ON REJECTION] - III Ref: MCP141598 // LKK Ref: CC3/III15013900/Kpa3q2 [ACCIDENT INVOLVING SHC6194Z(III) AND SHD943M ON 13/08/2015]]

Dear Hsiao Tong

TP had a stop line, and was coming out of minor road. Hence he should have exercised caution and should give way to the vehicles on the main road. We maintain our denial.

Regards

Sundari Nagarajan

DID 63476071

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 29 June 2021 10:27 am
To: Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: [EXTERNAL] - [3RD PARTY APPEAL ON REJECTION] - III Ref: MCP141598 // LKK Ref: CC3/III15013900/Kpa3q2 [ACCIDENT INVOLVING SHC6194Z(III) AND SHD943M ON 13/08/2015]]

Dear Sundari,

We refer to the above matter.

We have rejected third party claim on 07 Oct 2015 as per instruction

Our Ref : TP/IP/40803/2015
Date :

SOH KOK KIANG
BLK 450 SENGKANG WEST WAY
#22-331
SINGAPORE 791450

Dear Sir/Madam

ROAD TRAFFIC ACCIDENT INVOLVING SHC 6194 Z AND SHD 943 M ALONG NEW BRIDGE ROAD ON 13.08.2015

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of SHC 6194 Z had committed an offence of **Inconsiderate Driving** under **Section 65(a) Of The Road Traffic Act Chapter 276**. Action has been initiated against the driver for the said offence.

Yours faithfully

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Zuhaidah Samsuri

Sent: Wednesday, 21 July 2021 3:13 pm

To: 'Joseph Gay' <mail@joegayco.com>

Cc: 'waiyin.ng@transcab.com.sg' <waiyin.ng@transcab.com.sg>; Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - SHD 943M & SHC 6194Z / DOA : 13-08-2015 - Your Ref : MCP141598/01 - Our Ref : 185/2021/ms

WITHOUT PREJUDICE

Dear Mavis,

We refer to your below.

We shall liaise with your client, Transcab for settlement.

In the meantime, please do not proceed against our insured.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Joseph Gay <mail@joegayco.com>

Sent: Thursday, 15 July 2021 9:22 am

To: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: [EXTERNAL] - SHD 943M & SHC 6194Z / DOA : 13-08-2015 - Your Ref : MCP141598/01 - Our Ref : 185/2021/ms

URGENT

WITHOUT PREJUDICE

Dear Sirs

We refer to your acknowledgment dated 14-07-2021.

According to our instruction, your loss adjusters (LKK Auto Consultants Pte Ltd) on your behalf, rejected our clients' claim.

Based on video footage, motor taxi SHD 943M which was already travelling along the left lane of New Bridge Road, slowed down and stopped behind a bus when your insured taxi swerved left/changed lane and collided onto it.

As our clients' claim will be time barred on 12-08-2021, kindly let us know within the next 7 days whether you are prepared to settle our clients' claim, failing which we shall proceed accordingly without further reference to you.

Regards

Mavis Seo

for **Joseph Gay & Co**

Advocates & Solicitors

UEN 53131273M GST Reg No: M90367664A (Please note our new email address as above)

T +65 65355878 | F +65 65338286 | 151 Chin Swee Road, #02-16 Manhattan House Singapore 169876

Office Hours: Mondays – Fridays from 9am to 6pm. We are closed for lunch between 1pm to 2pm and on weekends and Public Holidays.

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----- Forwarded message -----

From: **III (Letter of Demand)** <lod@iii.com.sg>

Date: Wed, 14 Jul 2021 at 11:25

Subject: OUR REF: MCP141598/01 YOUR REF: 185/2021/mj

To: mail@joegayco.com <mail@joegayco.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Dear Sirs,

We are in receipt of your letter of demand which is receiving our attention.

We shall revert to your shortly. Kindly note that we are preserving our rights to conduct a medical re-examination on your client, re-inspection/inspection of your damage vehicle or property (whichever is relevant) where necessary.

In the meanwhile, if your client is claiming for injuries and is considering claiming for paid wages, please provide a letter from his/her employers confirming the following :

- a. A letter from your client's employers confirming that your client was paid wages/ salaries during his/her medical leave period and they did not indemnify him/her medical expenses if he/ she is claiming for injuries ;
- b. Medical Certificate (s) showing that your client was on medical leave as claimed if he/she is claiming for injuries
- c. That your client has made a WICA claim under Ministry of Manpower if he/she is claiming for injuries

Please refrain from forwarding physical copies to us via mail, as we only accept soft copies of the same.

Please ensure you forward a copy of your client's Warrant To Act for our perusal and retention

For all future cases, please direct all your LODs to us via email at lod@iii.com.sg.

Also for ease of reference we have included the names and email addresses of our Colleagues. Our files/cases are handled based on the suffix of our insured vehicle. You can write to our Colleagues directly (based on the appended list) and you must copy our HOD, Head of Claims, Mr Mekavathanan at Mekavathanan@ii.com.sg

Name of Officer	Initials	Email Address	Suffix
Aida	ZS	aida@iii.com.sg	1
Sherini	SP	sherini@iii.com.sg	2
Sundari	SN	sundari@iii.com.sg	3
Dhanya	BP	dhanya@iii.com.sg	4
Priya	MP	manivel@iii.com.sg	5
Gabriel	WH	gabriel@iii.com.sg	6
Derrick	DT	derricktan@iii.com.sg	7
Derrick	DT	derricktan@iii.com.sg	8
Sherini	SP	sherini@iii.com.sg	9
Gabriel	WH	gabriel@iii.com.sg	0

Best Regards

SYSTEM GENERATED DOCUMENT REQUIRE NO SIGNATURE

From: Joseph Gay <mail@joegayco.com>

Sent: Friday, 9 July 2021 2:38 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: [EXTERNAL] - SHD 943M & SHC 6194Z / DOA: 13-08-2015 - Our Ref: 185/2021/mj

Dear Sirs

Attached please find a copy of our letter of even date with enclosures for your attention.

Regards

Joseph Gay & Co

Advocates & Solicitors

UEN 53131273M GST Reg No: M90367664A (Please note our new email address as above)

T +65 65355878 | F +65 65338286 | 151 Chin Swee Road, #02-16 Manhattan House Singapore 169876

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