



**AIG Asia Pacific Insurance Pte Ltd**  
**78 Shenton Way**  
**#07-16 AIG Building**  
**Singapore 079120**  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG21007828/g3 (SKS7490S)**

**Norah Khai** From: **PA/TP/0596/2021/NH**  
**6768 9911** Telephone #65  
**6841 1183** Telefax #65  
**Nora.khai@premiumauto.com.sg** Email: **Our Dept**  
**Body & Paint Dept** Our Ref:

**3-Jan-2022** Date  
**1** Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLN 7013 B - Audi A4 SEDAN 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SLN 7013 B**, claimant, **Ms. Pamela Chua Soo Ping**, please find the related document per attached.

1. A copy of the Original invoice no. 85017049 – S\$ 3,724.46.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 400.00 (S\$ 100.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

**Premium Automobiles Pte Ltd,**  
**Showroom**  
**9 Leng Kee Road**  
**Singapore 159090**  
**Telephone (65) 6566 1111**  
**Telefax (65) 6471 3733**

**Service & Parts Centres**  
**55 Ubi Rd 1**  
**Singapore 408699**  
**Telephone (65) 6336 2323**  
**Telefax (65) 684 11183**

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

**Norah Khai**  
**Claims Dept**

Encl  
AIG Insurance – SLN 7013 B


**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**


I, PAMELA CHUA SOO PING (the third party claimant) of 371 Holland Rd  
#15-03, Singapore 278698 (address), owner of SLN7013B (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLN7013B that was damaged pursuant to the accident which occurred on 19/07/2021  
(date) along CAR PARK OF GREAT WORLD CITY (location) involving vehicle no/s  
SKS7490S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 19 (day) of Aug (month) 2021 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3724.46 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SLN7013B that was damaged pursuant to the accident which occurred on 19/07/2021 (date) along CAR PARK OF GREAT WORLD CITY (location) involving vehicle no/s SKS7490S. This is pursuant to the inspection conducted on 27/7/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PAMELA CHUA SOO PING (CAI SHUPING) ("the third party claimant") of vehicle no. SLN7013B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKS 7490S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of Jan (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



## Audi Centre Singapore

281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

## Alexandra Service Centre

281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

## Ubi Service Centre

55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

## Customer Service

Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 12:33

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120 079120

Invoice No: 85017049

Account: A0006 (T 0)

Date : 28/12/2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Order : SLN7013B

Term : 30

Regn No: SLN7013B (V 33452)

Regn Date: 15/05/2017

Mileage: 57344

WIP No.: 36383

Model: A4 SEDAN 1.4 TFSI S tronic

Chassis: WAUZZZF40HA135400

Engine: CVN 034907

Dept: U

You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065C GRU	COVER Less 020%	1.00	2111.00	1,688.80

Parts 1,688.80  
Labour 0.00  
Sublet 1,792.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 3,480.80

7% GST 243.66

Grand Total 3,724.46



Received by

For & on behalf of  
Premium Automobiles Pte Ltd




RA 10632 2021-08

<b>CHECK OUT</b>	Date	16.8.21	Time	09:30	Mileage	
					KM	
<b>CHECK IN</b>	Date	19.8.21	Time	5.40pm	Mileage	Remarks
					KM	

- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ❑ No refund will be given for vehicle that returns early.
- ❑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ❑ Additional! Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❑ Hirer is responsible for all parking fines & traffic summons.
- ❑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❑ Vehicle returned after office hour will be charged to the next working day.
- ❑ Hourly extension is charged at 1/5 of the daily rate.
- ❑ As preventive maintenance, please check water & engine oil daily.
- ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100	400
DISCOUNT				
GST @ 7%				
TOTAL				400
EXTENSION				V104503
			RC2108	382
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

X  \_\_\_\_\_  
Hiree's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S &amp; SONS ENTERPRISE

VEHICLE NO.	SMG2480T	MODEL	
FROM		RETURN	<small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY




RA 10632 2021-08

## CHECK IN

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100	400
DISCOUNT				
GST @ 7%				
TOTAL				400
EXTENSION				✓ 104503
bestor			RC2108	380
Audit Tony				
SLW7013B				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

for CHAN'S &amp; SONS ENTERPRISE

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Tax Invoice							
 <b>www.chans.com.sg</b> <b>CHAN'S &amp; SONS ENTERPRISE</b> Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: <b>AR2108 / 1160 / 2021-08</b>		Dated: <b>August 20, 2021</b>	
				Rental Agreement No: <b>RA 10632 2021-08</b>		Terms of Payment: <b>Due upon receipt</b>	
				Customer Reference: SLN7013B			
				Notes: SLN7013B			
<b>Customer Details</b> <b>PAMELA CHUA SOO PING</b> 371 HOLLAND ROAD #15-03 THE SERENADE@HOLLAND Singapore 278698				<b>Executive Name:</b> AUDI TONY			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMG2480T		2021-08-16	2021-08-19 (INCLUSIVE)	4 DAYS	373.83	373.83
							373.83
GST 7% (7%)							26.17
Amount in words : Four Hundred Singapore Dollar (SGD)					Total (SGD)		400.00
<b>Declaration:</b> Please make your cheques payable to : <b>CHAN'S &amp; SONS ENTERPRISE</b>			<b>For CHAN'S &amp; SONS ENTERPRISE</b>  This is a Computer generated document. No signature is required.				
<b>Income Terms</b> Terms							

# Official Receipt

## CHAN'S & SONS ENTERPRISE

363 Sembawang Road,  
Goodlink Park, 758379  
Mobile no: 97429446 / 96621176  
Phone no: 67532536  
Email: admin@chans.com.sg  
Web: www.chans.com.sg

### Receipt Details

Receipt # : RC2108 382 2021-08  
Date : 20/08/2021

### Customer Details

PAMELA CHUA SOO PING  
371 HOLLAND ROAD #15-03 , THE  
SERENADE@HOLLAND Singapore - 278698  
Phone no: 96517373  
IC: SXXXX970I

Particulars	Price (SGD)
Invoice # AR2108 1160 2021-08 Date # 20/08/2021 Car Plate No: SMG2480T	400.00
Paid amount:	400.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V104503 Cheque Date:20/08/2021 Amount (in Words) :  Four Hundred Singapore Dollar (SGD) Only	

\* Computer Generated Receipt no Sign Required

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SKS7490S

Date of Accident

19/07/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **04/05/2021 - 03/05/2022**Requested By ..... **WONG KHONG SENG (PREMIU...**Requested Date ..... **21/07/2021 15:45**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 28 July 2021 5:21 PM  
**To:** scott.s.oh@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21007828/g3 \*\*\* ACCIDENT INVOLVING SKS 7490S & SLN 7013B ON 19/07/2021 \*\*\*

**Importance:** High

Our Ref: CC3/AIG21007828/g3

28 JULY 2021

**Oh Seok Min**

DRIVER: LIM EUN ME

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKS 7490S & SLN 7013B ON 19/07/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLN 7013B**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SLN7013B (1508268675SG)**  
**[SKS7490S]**

TP

PAMELA CHUA SOO PING (CAI SHUPING)

Jul 19 2021 4:00PM

[Oh Seok Min]

Premium Automobiles Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **27/01/2022 08:23 AM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$4126.46) - SLN7013B - Claim Handler: MdNoor, Norsiah**

Approved:4126.46.