

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 21 July, 2021 5:25 PM  
**To:** 'Chin, Lee-Ying'; assignments; Admin A  
**Cc:** 'Lim, Kok-Chong'  
**Subject:** RE: AIGENCRYPT PRS FOR ACCIDENT INVOLVING SMB3502J & SMD5640U ON 19/07/2021 @ 18:11HRS AT BUKIT BATOK EAST AVE 3 BEFORE BUS STOP 43189

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 22-07-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

**Sent:** Wednesday, 21 July, 2021 5:19 PM

**To:** assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

**Subject:** AIGENCRYPT PRS FOR ACCIDENT INVOLVING SMB3502J & SMD5640U ON 19/07/2021 @ 18:11HRS AT BUKIT BATOK EAST AVE 3 BEFORE BUS STOP 43189

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

**Lee Ying, Chin**

Senior Claims Associate – Auto

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1947

[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>  
**Sent:** Wednesday, July 21, 2021 4:29 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Subramanian Kasi <[Subramanian.kasi@towertransit.sg](mailto:Subramanian.kasi@towertransit.sg)>; Selamat Bin Basir <[Selamat.Basir@towertransit.sg](mailto:Selamat.Basir@towertransit.sg)>; Wei Siong Liam <[weisiong.liam@towertransit.sg](mailto:weisiong.liam@towertransit.sg)>  
**Subject:** [EXTERNAL] PRS FOR ACCIDENT INVOLVING SMB3502J & SMD5640U ON 19/07/2021 @ 18:11HRS AT BUKIT BATOK EAST AVE 3 BEFORE BUS STOP 43189

This message is from an external sender; be cautious with links and attachments.

## WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on **19/07/2021** at about **18:11hrs** along **Bt Batok East Ave 3** involving our bus, **SMB3502J** & your insured vehicle **SMD5640U**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

**SMB3502J is already in our premises since accident date.**

**Survey Location : Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170**

**Contact Person : Lynn @ +65 9199 0025 / Jason Liam @ +65 8691 9663**

Thank You

Best Regards



Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

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