

Hui Zhen (LKK Auto)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
<ChanSiauChin@smrt.com.sg>
Sent: Monday, 26 July 2021 4:04 pm
To: Hui Zhen (LKK Auto); MTPRI; SUR
Cc: Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: Re: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF 23J AND SG 5158J ON 17TH JULY 2021 AT ABOUT 1740 HRS [2107-7176 (AASG)(PD)]

Dear HuiZhen,

Our Ref :

BUS/07/21/5030

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Monday, July 26, 2021 3:58 PM
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>
Cc: Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>
Subject: RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF 23J AND SG 5158J ON 17TH JULY 2021 AT ABOUT 1740 HRS [2107-7176 (AASG)(PD)]

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Dear Karen,

Kindly assist to provide the case reference.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 21 July 2021 11:24 am

To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <FooChitYan@smrt.com.sg>; 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>

Subject: RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF 23J AND SG 5158J ON 17TH JULY 2021 AT ABOUT 1740 HRS [2107-7176 (AASG)(PD)]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Wednesday, 21 July, 2021 10:46 AM

To: assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>

Subject: FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF 23J AND SG 5158J ON 17TH JULY 2021 AT ABOUT 1740 HRS [2107-7176 (AASG)(PD)]

Ref: TBA

Dear Summer,

Kindly survey on “ Without Prejudice” basis.

TP: SJF23J

Insured: SG5158J

Workshop: Auto Assist SG

Thank you.

Regards,

Hua Yen

Claim Department



From: Caroline Cabrera [<mailto:Caroline@msfirstcapital.com.sg>]

Sent: Monday, July 19, 2021 4:12 PM

To: MTPRI

Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Rachel Wu

Subject: FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF 23J AND SG 5158J ON 17TH JULY 2021 AT ABOUT 1740 HRS [2107-7176 (AASG)(PD)]

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Dear Hua Yen,

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

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Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Monday, July 19, 2021 3:20 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF 23J AND SG 5158J ON 17TH JULY 2021 AT ABOUT 1740 HRS [2107-7176 (AASG)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SJF 23J.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SG 5158J at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop : **Auto Assist SG**

Address : 2 Kaki Bukit Ave 2 #01-33 Kaki Bukit AutoHub Singapore 417921

Contact : Mr. Randy Wong of mobile phone no. 9746 9644

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

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