



# Service Request Details

Claim

S1M03DFQ

Reference

CC4/ASM21007771/Bpa3q2 

Loss Date

9 July 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

12 Jul 2021 8:49:25 AM

Request Date

6 August 2021

Due Date

Services

Pending verification - Direct Settlement

## Actions

Next Step

Wait for: Approve invoice

Add Invoice

COMFORT TRANSPORTATION PTE LTD 383 SIN MING DRIVE, 575717, Singapore 65551188

Vehicle Information

Incident Vehicle Registration #  
SJU525Z

Make  
TPVD HONDA

Model  
FIT

Service Address

, , ,

Primary Contact

BIFROST AUTO PTE LTD  
6001 Beach Road, #22-01 Golden Mile Tower, 199589, Singapore

Claim Handler

TEO Kitty  
  
kitty.teo@axa.com.sg

Additional Instructions  
1) Bifrostable

|          |          |         |           |            |         |       |
|----------|----------|---------|-----------|------------|---------|-------|
| Messages | Invoices | History | Documents | Assessment | Metrics | Notes |
|----------|----------|---------|-----------|------------|---------|-------|

Menu

Document SubType

Upload Documents

Already Attached

|               |                                                                                                                                                                                                                                |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">S1M03DFQ_RA_SJE_TP_RE: [EXTERNAL] Accident involving SGU 525 Z &amp; SH 8269 Y on 09/07/2021 (PRE-REPAIR SURVEY REQUEST).eml</a> |
| TYPE          | Other                                                                                                                                                                                                                          |
| SUBTYPE       | Other                                                                                                                                                                                                                          |
| AUTHOR        | ANG Richard                                                                                                                                                                                                                    |
| DATE UPLOADED |                                                                                                                                                                                                                                |

|               |                                                                                                                                       |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">ASM-LKKInvoice1 -AC2202597.pdf.pdf</a> |
| TYPE          | Email Sent                                                                                                                            |
| SUBTYPE       | Surveyor/ Assessor expense                                                                                                            |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                     |
| DATE UPLOADED | 10 May 2022                                                                                                                           |

|               |                                                                                                                            |
|---------------|----------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">RENTAL RECEIPT.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                    |
| SUBTYPE       | Others                                                                                                                     |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                          |
| DATE UPLOADED | 10 May 2022                                                                                                                |

|               |                                                                                                                           |
|---------------|---------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LKKInspection.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                   |
| SUBTYPE       | Others                                                                                                                    |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                         |
| DATE UPLOADED | 10 May 2022                                                                                                               |

|      |                                                                                                                        |
|------|------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">LTA SEARCH.pdf.pdf</a> |
|------|------------------------------------------------------------------------------------------------------------------------|

|               |                                   |
|---------------|-----------------------------------|
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | 10 May 2022                       |

|      |                                                                                                                           |
|------|---------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">LKKAdjustment1a.pdf.pdf</a> |
|------|---------------------------------------------------------------------------------------------------------------------------|

|      |                         |
|------|-------------------------|
| TYPE | Forms / Claim Documents |
|------|-------------------------|

|         |        |
|---------|--------|
| SUBTYPE | Others |
|---------|--------|

|        |                                   |
|--------|-----------------------------------|
| AUTHOR | LKK AUTO CONSULTANTS PTE LTD (TP) |
|--------|-----------------------------------|

|               |             |
|---------------|-------------|
| DATE UPLOADED | 10 May 2022 |
|---------------|-------------|

|      |                                                                                                                                                     |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf.pdf</a> |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------|

|      |                         |
|------|-------------------------|
| TYPE | Forms / Claim Documents |
|------|-------------------------|

|         |                                  |
|---------|----------------------------------|
| SUBTYPE | Satisfaction / Discharge Voucher |
|---------|----------------------------------|

|        |                                   |
|--------|-----------------------------------|
| AUTHOR | LKK AUTO CONSULTANTS PTE LTD (TP) |
|--------|-----------------------------------|

|               |             |
|---------------|-------------|
| DATE UPLOADED | 10 May 2022 |
|---------------|-------------|

|      |                                                                                                                                       |
|------|---------------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">AUTHORISATION TO ACT FORM.pdf.pdf</a> |
|------|---------------------------------------------------------------------------------------------------------------------------------------|

|      |                         |
|------|-------------------------|
| TYPE | Forms / Claim Documents |
|------|-------------------------|

|         |                        |
|---------|------------------------|
| SUBTYPE | POA / Authority Letter |
|---------|------------------------|

|        |                                   |
|--------|-----------------------------------|
| AUTHOR | LKK AUTO CONSULTANTS PTE LTD (TP) |
|--------|-----------------------------------|

|               |             |
|---------------|-------------|
| DATE UPLOADED | 10 May 2022 |
|---------------|-------------|

|      |                                                                                                                                     |
|------|-------------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">TP-MANDATE IA dd 280921.pdf.pdf</a> |
|------|-------------------------------------------------------------------------------------------------------------------------------------|

|      |                         |
|------|-------------------------|
| TYPE | Forms / Claim Documents |
|------|-------------------------|

|         |            |
|---------|------------|
| SUBTYPE | Assessment |
|---------|------------|

|        |                                   |
|--------|-----------------------------------|
| AUTHOR | LKK AUTO CONSULTANTS PTE LTD (TP) |
|--------|-----------------------------------|

|               |                   |
|---------------|-------------------|
| DATE UPLOADED | 28 September 2021 |
|---------------|-------------------|

|      |                                                                                                                                            |
|------|--------------------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">Rental Receipt &amp; Agreement.pdf.pdf</a> |
|------|--------------------------------------------------------------------------------------------------------------------------------------------|

|      |                         |
|------|-------------------------|
| TYPE | Forms / Claim Documents |
|------|-------------------------|

|         |        |
|---------|--------|
| SUBTYPE | Others |
|---------|--------|

|        |                                   |
|--------|-----------------------------------|
| AUTHOR | LKK AUTO CONSULTANTS PTE LTD (TP) |
|--------|-----------------------------------|

|               |                                                                                                                      |
|---------------|----------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LTA SEARCH.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                              |
| SUBTYPE       | Others                                                                                                               |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                    |
| DATE UPLOADED | 28 September 2021                                                                                                    |

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|               |                                                                                                                  |
|---------------|------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP LOD.msg.msg</a> |
| TYPE          | Letters and Correspondence                                                                                       |
| SUBTYPE       | Workshop                                                                                                         |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                            |
| DATE UPLOADED | 16 September 2021                                                                                                |

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|               |                                                                                                                                 |
|---------------|---------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP ESTIMATE - MARKED.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                             |
| SUBTYPE       | Estimate / Quotation                                                                                                            |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                               |
| DATE UPLOADED | 14 September 2021                                                                                                               |

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|               |                                                                                                                                |
|---------------|--------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LKK RESURVEY PHOTO.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                        |
| SUBTYPE       | Others                                                                                                                         |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                              |
| DATE UPLOADED | 14 September 2021                                                                                                              |

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|               |                                                                                                                              |
|---------------|------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LKK SURVEY PHOTO.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                      |
| SUBTYPE       | Others                                                                                                                       |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                            |
| DATE UPLOADED | 14 September 2021                                                                                                            |

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|      |                                                                                                                     |
|------|---------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">TP - IA.pdf.pdf</a> |
|------|---------------------------------------------------------------------------------------------------------------------|

|               |                                   |
|---------------|-----------------------------------|
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | 14 September 2021                 |

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|---------------|--------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">OID - VALID DL.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                  |
| SUBTYPE       | Driver's License / IDP                                                                                                   |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                        |
| DATE UPLOADED | 19 July 2021                                                                                                             |

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|               |                                                                                                                          |
|---------------|--------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">GIA TP SJU525Z.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                      |
| SUBTYPE       | GIA Report                                                                                                               |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                    |
| DATE UPLOADED | 12 July 2021                                                                                                             |

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|               |                                                                                                                                  |
|---------------|----------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">SJ04217A0004-SH8269Y.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                              |
| SUBTYPE       | Accident statement                                                                                                               |
| AUTHOR        | STACEY Ng Pei Sze 2                                                                                                              |
| DATE UPLOADED | 12 July 2021                                                                                                                     |

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