

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 22 July 2021 5:18 pm
To: 'Tan Kian Wei Billy'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D203978/C02/SMY844X/TANKW / FW: YOUR REF: SMY844X , OUR REF: SMA7727G ACCIDENT ON 16/07/2021
Attachments: SMA7727G IA.pdf

Dear Billy,

Re-send.

Enclosed herewith preliminary advice of SMA 7727G.

Kindly assist to create the claim in Merimen System.

The make & model is HONDA SHUTTLE HYBRID 1.5 AUTO.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 22 July 2021 5:17 pm
To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203978/C02/SMY844X/TANKW / FW: YOUR REF: SMY844X , OUR REF: SMA7727G ACCIDENT ON 16/07/2021

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Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 19 July 2021 5:10 pm

To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203978/C02/SMY844X/TANKW / FW: YOUR REF: SMY844X , OUR REF: SMA7727G ACCIDENT ON 16/07/2021

Dear Billy,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, 19 July, 2021 4:39 PM

To: peiyong@smemotor.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203978/C02/SMY844X/TANKW / FW: YOUR REF: SMY844X , OUR REF: SMA7727G ACCIDENT ON 16/07/2021

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: peiyng@smemotor.com.sg <peiyng@smemotor.com.sg>

Sent: Monday, 19 July 2021 4:38 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: Re: SNM21D203978/C02/SMY844X/TANKW / FW: YOUR REF: SMY844X , OUR REF: SMA7727G ACCIDENT ON 16/07/2021

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Hi,

We would like to choose no.6, Marcus (LKK).

Thanks

From: Tan Kian Wei Billy

Sent: Monday, July 19, 2021 4:30 PM

To: peiyng@smemotor.com.sg

Cc: [Claims Dept of CTI](#)

Subject: RE: SNM21D203978/C02/SMY844X/TANKW / FW: YOUR REF: SMY844X , OUR REF: SMA7727G ACCIDENT ON 16/07/2021

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING SMY844X & SMA7727G on 16/07/2021

We refer to your email of 19/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 19 July 2021 4:25 PM

To: peiying@smemotor.com.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203978/C02/SMY844X/TANKW / FW: YOUR REF: SMY844X , OUR REF: SMA7727G ACCIDENT ON 16/07/2021

Without Prejudice

Dear Billy,

Please conduct PRS for **SMA7727G**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: peiyong@smemotor.com.sg <peiyong@smemotor.com.sg>
Sent: Monday, 19 July 2021 10:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: YOUR REF: SMY844X , OUR REF: SMA7727G ACCIDENT ON 16/07/2021

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Hi,

Forward all relevant documents to you. Kindly advise liability.

Thanks

Regards,
Pei Ying

From: ptr2@smemotor.com.sg
Sent: Monday, July 19, 2021 9:14 AM
To: [Pei Ying](#)
Subject: Attached Image