

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 19 July, 2021 3:54 PM  
**To:** chong pohkin; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D203950/C02/SKC8913S/TANCHC FW: <Immediate Attention>Direct Settlement - PRE-REPAIR SURVEY (ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGY 6886G AND SKC 8913S ON 12/07/2021 AT/ALONG CARPARK OF BLK 104 TOWNER ROAD)

### WITHOUT PREJUDICE

Dear Chong,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

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Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** chong pohkin <pohkin@kgcworkshop.com.sg>  
**Sent:** Friday, 16 July 2021 4:44 PM

**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM21D203950/C02/SKC8913S/TANCHC FW: <Immediate Attention>Direct Settlement - PRE-REPAIR SURVEY (ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGY 6886G AND SKC 8913S ON 12/07/2021 AT/ALONG CARPARK OF BLK 104 TOWNER ROAD)

**Importance:** High

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**WITHOUT PREJUDICE**

Your Ref: SNM21D203950/C02/SKC8913S/TANCHC (your insured vehicle nos. SKC 8913S)

KGC Ref: SGY 6886G

Dear Jacqueline,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGY 6886G AND SKC 8913S ALONG/AT CARPARK OF BLK 104 TOWNER ROAD ON 12.07.2021 AT 1900HRS**

We refer to the above matter and below e-mail.

Please be informed that we would like to select **Mr Kenneth Kong** (LKK) as SJE.

**In the meantime, we attached herewith the accident scene photo and video footage (got sound) for your kind attention and necessary action.**

**We appreciate if you could kindly assist for NON-Reporting, and Kindly advise the case Liability on this matter soon.**

Your prompt reply will be very much appreciated.

Thank you.

Regards,

Poh Kin, Chong

*Claims Executive*

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)



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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, 16 July 2021 4:02 pm

**To:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203950/C02/SKC8913S/TANCHC FW: <Immediate Attention>Direct Settlement - PRE-REPAIR SURVEY (ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGY 6886G AND SKC 8913S ON 12/07/2021 AT/ALONG CARPARK OF BLK 104 TOWNER ROAD)

Without Prejudice

Our reference: **SNM21D203950/C02/SKC8913S/TANCHC**

Your reference: **SGY6886G**

Dear Sirs,

**ACCIDENT INVOLVING SGY6886G & SKC8913S ON 23/06/2021**

We refer to your email of 16/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

## Jacqueline Tan

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 16 July 2021 3:58 PM

**To:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203950/C02/SKC8913S/TANCHC FW: <Immediate Attention>Direct Settlement - PRE-REPAIR SURVEY (ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGY 6886G AND SKC 8913S ON 12/07/2021 AT/ALONG CARPARK OF BLK 104 TOWNER ROAD)

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SGY6886G. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Jacqueline Tan 63896185.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** chong pohkin <[pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)>

**Sent:** Friday, 16 July 2021 2:37 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** <Immediate Attention>Direct Settlement - PRE-REPAIR SURVEY (ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGY 6886G AND SKC 8913S ON 12/07/2021 AT/ALONG CARPARK OF BLK 104 TOWNER ROAD)

**Importance:** High

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**WITHOUT PREJUDICE**

Your Ref: TBA (your insured vehicle nos. SKC 8913S)

KGC Ref: SGY 6886G

Dear Sirs,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGY 6886G AND SKC 8913S ALONG/AT CARPARK OF BLK 104 TOWNER ROAD ON 12.07.2021 AT 1900HRS**

We act for **Goh Keng Leong**, whose vehicle was registration number **SGY 6886G** was damaged in the above accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to arrange Pre- Repair Survey and repair the damaged vehicle.

**We noted that this is Hit and Run case, Kindly advise the Liability on this matter and which officer handling this matter.**

Your prompt reply will be very much appreciated.

Thank you.

Regards,

Poh Kin, Chong

*Claims Executive*

**KGC WORKSHOP PTE LTD**

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