

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 16 August 2021 9:42 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR; 'Hwang, Shiang Yi'
Cc: 'Ye, Yong Kang Melvin'
Subject: RE: LKK/AL \ CMTD2102148/SYH - SGD6439A CLAIMING AGAINST SJL3431M DOA:18.07.2021
Attachments: SGD 6439A PRELI REVISED .pdf; SGD6439A ESTIMATE.pdf; LKKPhotosIn6_compressed.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SGD 6439A

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 22 July 2021 9:40 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Subject: RE: LKK/AL \ CMTD2102148/SYH - SGD6439A CLAIMING AGAINST SJL3431M DOA:18.07.2021

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SGD 6439A on 21/7/21.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Admin-D (LKKAuto)

Sent: Monday, 19 July 2021 4:24 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>

Subject: RE: LKK/AL \ CMTD2102148/SYH - SGD6439A CLAIMING AGAINST SJL3431M DOA:18.07.2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 21-07-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 19 July, 2021 4:17 PM

To: Admin CN MOTORS <admin@cnmotorspl.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK/AL \ CMTD2102148/SYH - SGD6439A CLAIMING AGAINST SJL3431M DOA:18.07.2021

Without Prejudice

Our Reference: CMTD2102148/SYH

Your Reference: SGD6439A

Hi Sukyi,

We refer to your email reply of today and will appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SGD6439A** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Admin CN MOTORS <admin@cnmotorspl.com>

Sent: Monday, July 19, 2021 3:42 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: PRI \ CMTD2102148/SYH - SGD6439A CLAIMING AGAINST SJL3431M DOA:18.07.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Grace

Thanks for your email.

Kindly arrange for :-

Best Regards,

Sukyi Chong

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567

On Mon, 19 Jul 2021 at 15:32, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2102148/SYH

Your Reference: SGD6439A

Without Prejudice

Date: 19/07/2021

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CN MOTORS PTE LTD

Dear Sukyi,

ACCIDENT INVOLVING SJL3431M & SGD6439A ON 18.07.2021

We refer to your Notice of Accident dated 19/07/2021.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Admin CN MOTORS <admin@cnmotorspl.com>

Sent: Monday, July 19, 2021 2:13 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SGD6439A CLAIMING AGAINST SJL3431M DOA:18.07.2021

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Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list.

We look forward to hearing from you soon, thanks.

Best Regards,

Sukyi Chong

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567