

Re: Yref: GBK 5017M Oref: KSG/5403/2021/D/ct | EQI REF: DM21HO01047/JT

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 6/8/2021 12:24 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

 1 attachments (134 KB)

PRELI ADVISE SLX 8542G.pdf;

Dear Jamie,

Enclosed preliminary advise of SLX 8542G

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Denise Tay (LKKAuto)

**Sent:** Thursday, 22 July 2021 11:04 AM

**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** Re: Yref: GBK 5017M Oref: KSG/5403/2021/D/ct | EQI REF: DM21HO01047/JT

Dear Jamie,

We had surveyed the vehicle SLX 8542G on 21/07/2021 and are pending for estimate from repairer

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Monday, 19 July 2021 4:11 PM

**To:** 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: Yref: GBK 5017M Oref: KSG/5403/2021/D/ct | EQI REF: DM21HO01047/JT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>

**Sent:** Monday, 19 July, 2021 4:03 PM

**To:** cindy.tan@kannansg.com.sg; assignments <assignments@lkkauto.com>

**Subject:** RE: Yref: GBK 5017M Oref: KSG/5403/2021/D/ct | EQI REF: DM21HO01047/JT

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Dear Cindy,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment.**

**Announcement**

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In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore 069110


did 65 6496 9882 | tel 65

6223 9433 ext 882 | fax 65

6223 4190



[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** [cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg) <[cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg)>  
**Sent:** Monday, 19 July 2021 3:55 pm  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Subject:** RE: Yref: GBK 5017M Oref: KSG/5403/2021/D/ct | EQI REF: DM21HO01047/JT

Dear Ms Jaime

**WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM  
CLAIMANT: DAVID YEW CHUAN ZHU (NRIC NO. SXXXX858I)  
ACCIDENT INVOLVING VEH NO. SLX 8542G & GBK 5017M ALONG EAST COAST SERVICE ROAD ON 18  
JULY 2021 AT 0925 HRS  
PRE-REPAIR INSPECTION NOTICE**

We refer to the above matter and to your email of even date.

We are instructed to propose using LKK Auto Consultants Pte Ltd as the single joint expert as listed in your said email.

Kindly contact Ah Xian – 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan  
On behalf of Mr Kannan

M/S KANNAN SG  
Advocates & solicitors  
50 Chin Swee Road  
#08-03 Thong Chai Building  
Singapore 169874

TEL: (+65) 6429 0253  
FAX: (+65) 6223 1660

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Monday, 19 July 2021 3:45 pm

**To:** [cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg)

**Subject:** RE: Yref: GBK 5017M Oref: KSG/5403/2021/D/ct | EQI REF: DM21HO01047/JT

## Without Prejudice

### Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

|  |  |
|--|--|
| 1) <b>AJAX Inspection Services Pte Ltd</b><br>Tel: 6255 0808<br>Fax: 6849 9155   | 2) <b>Automobile Inspection Services Pte Ltd</b><br>Tel: 6286 0155<br>Fax: 6284 1539<br>Contact Person: Sophia |
| 3) <b>LBS Automotive Appraisal Pte Ltd</b><br>L.B.S. Auto Consultants Pte Ltd<br>Tel: 6281 6690 / 62832866<br>Fax: 6281 8748<br>Contact Person: Amy/ Grace | 4) <b>Priority Services</b><br>Tel: 62934822<br>Fax: 62963283<br>Contact Person: Sharon                        |
| 5) <b>RT Appraisal Pte Ltd</b><br>Tel: 67486076<br>Fax: 67480361<br>Contact Person: Elson/Elgene   | 6) <b>LKK Auto Consultants Pte Ltd</b><br>Tel: 6256-3561<br>Fax: 6741-4108                                     |
| 7) <b>JP Knights Pte Ltd</b><br>Tel: 63450068<br>Fax: 63445328   | 8) <b>Appraisals Associates Pte Ltd</b><br>Tel : 67472822<br>Fax: 67470070                                     |
| 9) <b>Infiniti Appraisal Service</b><br>Tel : 96684818/90099001<br>Fax: 64587432   | 10) <b>Formteam Adjusters Pte Ltd</b><br>Tel: 65091788<br>Fax: 65096221  |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

#### Announcement

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In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

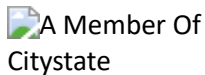
Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9882 | tel 65  
6223 9433 ext 882 | fax 65  
6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** [cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg) <[cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg)>  
**Sent:** Monday, 19 July 2021 11:49 am  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** Yref: GBK 5017M Oref: KSG/5403/2021/D/ct

Dear Sirs / Mdm

**WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM**  
**CLAIMANT: DAVID YEW CHUAN ZHU (NRIC NO. SXXXX858I)**  
**ACCIDENT INVOLVING VEH NO. SLX 8542G & GBK 5017M ALONG EAST COAST SERVICE ROAD ON 18 JULY 2021 AT 0925 HRS**  
**PRE-REPAIR INSPECTION NOTICE**

We act for Mr David Yew Chuan Zhu, the owner of motor vehicle No. SLX 8542G, which was involved in the aforesaid accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s JEC Auto Service Pte. Ltd.  
1 Kaki Bukit Avenue 6  
#02-11 Autobay@Kaki Bukit  
Singapore 417883

-  
Contact Person: Ah Xian – 9232 7457

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

**Regards**

**Cindy Tan**

**On behalf of Mr Kannan**

**M/S KANNAN SG**

**Advocates & solicitors**

**50 Chin Swee Road**

**#08-03 Thong Chai Building**

**Singapore 169874**

**TEL: (+65) 6429 0253**

**FAX: (+65) 6223 1660**

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