

Our Ref: CT0721/SHC2375U/JW(st)  
Date: 08.09.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 17.07.2021 INVOLVING SHC2375U & SKK6833K ALONG TAMPINES WALK**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC2375U, which was involved in the captioned accident with your insured vehicle No SKK6833K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,088.51
2. Loss of Rental	7 days x S\$ 125.19	S\$	876.33
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **3,526.84**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SHC2375U , SKK6833K** **ON 17-Jul-21 08:53**  
**ALONG** **TAMPINES WALK**

I / We **KOH TIONG HOCK** (Hirer) NRIC No.: **SXXXX664Z**

and/or (Relief) NRIC No.: **SXXXX664Z**

Taxi Number **SHC2375U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Jul-2021**

Name of Hirer **KOH TIONG HOCK**

Hirer NRIC **SXXXX664Z**

Signature :



Address **19 COCO PALMS PASIR RIS GROVE ...**  
**518144**

Contact No. **97847057**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,000.00 (Global Sum) for vehicle no. SHC 2375U that was damaged pursuant to the accident which occurred on 17/07/2021 (date) along TAMPINES WALK TOWARDS BLK 859 TAMPINES AVE 5 (location) involving vehicle no/s SKK 6833K.

This is pursuant to the inspection conducted on 21/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 2375U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 2375U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04<sup>th</sup> (day) of Feb (month) 2022 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508939

Signed by "the workshop" (with chop)

Please forward your cheque made payable to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document."



GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 17.07.2021

VEHICLE NO  
SHC2375U

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
19.12.2019

CHASSIS CODE  
KMHC851CVLU190055

INV. NO/DATE  
91591273 31.08.2021

JOB NO.  
305478903

ODOMETER READING

DATE/TIME IN  
17.07.2021 09:45

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0004	04-01-0104-2531	BRACKET ASSY-RR BUMPER SIDE LH	1	55.80	20.00	44.64
0005	28-01-0302-2017	FUEL TANK LID (PETROL ONLY) CTPL^	1	15.00	0.00	15.00
SUB-TOTAL :						721.88

**JOB NATURE**

0001	PB	PANEL BEATING SHC2375U	700.00	700.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00

- 1) WHILST IN THE REASONABLE PRESENCE OF THE COMPANY, THEFT OR ACCIDENTAL DAMAGE TO THE COMPANY'S VEHICLES OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY THE COMPANY AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91591273	2,088.51	

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC2375U

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
19.12.2019

CHASSIS CODE  
KMHC851CVLU190055

INV. NO/DATE  
91591273 31.08.2021

JOB NO.  
305478903

ODOMETER READING

DATE/TIME IN  
17.07.2021 09:45

S/No	Part No.	Qty	Unit Price	%Disc	Net
0003	20-00		30.00		30.00
	TUFF COAT ON AFFECTED PARTS.				
		SUB-TOTAL	:		1,230.00

Items total	1,951.88
Add GST @ 7.000 %	136.63
Invoice amount	2,088.51

Issued by : KATHERINETAN 31.08.2021 15:39:00  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91591273	2,088.51	



Our Ref: CT21070237

Date: 31 August 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	17/07/2021 @ 08:53 hrs
ALONG	TAMPINES WALK
INVOLVING	SKK6833K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2375U** (the "Taxi"). The Taxi was hired to **KOH TIONG HOCK IC NO SXXXX664Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.







INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKK6833K

Date of Accident

17/07/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **11/05/2021 - 10/05/2022**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **17/07/2021 11:48**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHC23754



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 19 November 2021 2:26 PM  
**To:** 'traceyseah@gmail.com'  
**Subject:** RE: Claim Notification - ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

Dear Ms Tracey,

We refer to your below email.

Since the traffic police already issued stern warning to you which means that liability is not in your favour. We will proceed to resolve the matter at best to avoid further litigation, which would escalate to even more cost.

Please be assured that we will do our due diligence to mitigate the cost.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Tracey Seah <[traceyseah@gmail.com](mailto:traceyseah@gmail.com)>  
**Sent:** Wednesday, 17 November 2021 12:20 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: Claim Notification - ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

Does it mean I have to assume 100% liability?

On Wed, 17 Nov 2021 at 12:17 AM, Tracey Seah <[traceyseah@gmail.com](mailto:traceyseah@gmail.com)> wrote:

Hi,

Tp issued a warning to me not a  
fine





## SINGAPORE POLICE FORCE

Report No : TP/IP/34777/2021

Date : 27 October 2021

TRACEY SEAH SIEW YING  
30 DOVER RISE  
#12-09  
SINGAPORE 138687

**RECIPIENT'S COPY**

### STERN WARNING

1. Investigations against you, TRACEY SEAH SIEW YING following offence(s):

ALLEGED OFFENCE		
S/No	Offence	Legislation

On Tue, 16 Nov 2021 at 2:23 PM, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Dear Ms Tracey

For an update, we have received a copy of police investigation result from third party. It shows that traffic police have taken action against your driver for Careless Driving Causing Hurt.

In view of this, we are of the view that we do not have a good defense towards the claim submitted by SHC2375U. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 23 July 2021 11:12 am  
**To:** [traceyseah@gmail.com](mailto:traceyseah@gmail.com) <[traceyseah@gmail.com](mailto:traceyseah@gmail.com)>  
**Subject:** Claim Notification - ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

23 July 2021

**Ms Tracey Seah Siew Ying**

[By Email Only]

Dear Sir/Madam,

**You Ref: SKK6833K**  
**Our Ref: CC4/AIG21007754/pa3**  
**ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC2375U against your insurance policy.

As discussed, we would like to request a copy of longer video footage prior to the collision for our further review.



Appreciate an early reply.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jul 2021 15:22	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	19 Jul 2021 15:22	<b>Clm Veh Model Changed</b>	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	19 Jul 2021 15:22	<b>Clm Created</b>	Reg No: SHC2375U. Acct Date: 2021/07/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loy ang)	[A] HOW MEI KWAN
4	19 Jul 2021 15:22	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Jul 2021 15:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/29	[A] HOW MEI KWAN
6	19 Jul 2021 15:22	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Jul 2021 15:22	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	19 Jul 2021 15:22	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	19 Jul 2021 15:22	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	19 Jul 2021 15:22	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
11	22 Jul 2021 13:43	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	23 Jul 2021 10:13	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	26 Jul 2021 18:16	<b>Adj Adjuster Assigned</b>	MOHD RASUL -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
14	01 Oct 2021 15:49	<b>Video Downloaded</b>	Downloaded SHC2375U VIDEO	[I] Boyogan, Joane
15	07 Dec 2021 14:59	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	07 Dec 2021 14:59	<b>Clm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	07 Dec 2021 14:59	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/12/19.	[A] JOANNE LEE KHANG MIN
18	07 Dec 2021 14:59	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	16 Dec 2021 13:59	<b>Adj Mandate Request</b>	Cur.Reg:1571.83:Liability: 50%(B14a)- Will reseek mandate if 3rd party rejected our offer. \$1,571.83 (all-in) *3recommendation repair days + 1PH + 1Sunday + 1PRS = 6days *For your approval please.	[A] CHEW HSIAO TONG
20	16 Dec 2021 14:56	<b>Video Downloaded</b>	Downloaded SHC2375U VIDEO	[I] Loh, Chee-Heng
21	16 Dec 2021 15:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/29. Mandate Remarks: to settle at best for rental days.	[I] Loh, Chee-Heng
22	16 Dec 2021 15:33	<b>Adj Mandate Set</b>	Approved:1571.83:to settle at best for rental days.	[I] Loh, Chee-Heng
23	26 Jan 2022 13:30	<b>Adj Mandate Request</b>	Cur.Reg:2000.00:Hi, 3rd party propose to settle at g/s \$2K(all-in) which we are of the view that it is reasonable as traffic police take action against OI. For your comments please.	[A] CHEW HSIAO TONG
24	26 Jan 2022 13:54	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/07/29. Mandate Remarks: Since PIR against OI and OI was informed, to settle at best if OI did not raise further concerns.	[I] Loh, Chee-Heng
25	26 Jan 2022 13:54	<b>Adj Mandate Set</b>	Approved:2000.00:Since PIR against OI and OI was informed, to settle at best if OI did not raise further concerns.	[I] Loh, Chee-Heng
26	26 Jan 2022 13:54	<b>Video Downloaded</b>	Downloaded SHC2375U VIDEO	[I] Loh, Chee-Heng



AUDIT TRAIL			
No.	On	Audit	Remarks
26 Jan 27 2022 13:54		Video Downloaded	Downloaded Video - Accident
			[I] Loh, Chee-Heng

Date From

Date To

Audit Type

None

Go

ACTIVITY

[23/07/2021 10:52] CHEW HSIAO TONG:  
Spoken to OI, she said that she was driving slowly as she is not familiar to the place and she is going to turn left to the carpark. Suddenly TP taxi just cut in from her right to make left turn. She said that maybe TP taxi saw her brake light and assume that she is going to stop then overtake her. She will go back and check if gt longer video. OI firm that she was not moving out from stationary, she just drive very slowly Advised her that we will also will check with TP for video footage and further discuss the matter.

[23/07/2021 10:22] CHEW HSIAO TONG:  
Called OI, Ms Tracey to inform TP claim. Request longer video prior collision. She needs to check and will call us back.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2710139	19 Jul 2021 15:30:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2375U	SKK6833K	11.00
2710551	21 Jul 2021 16:20:36	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2375U	Teo, Ericweihong	xx.xx
2728906	29 Sep 2021 09:52:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2375U	CHEW HSIAO TONG	xx.xx
2747236	07 Dec 2021 14:59:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2375U	SKK6833K	11.00