

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 19 November 2021 2:26 PM
To: 'traceyseah@gmail.com'
Subject: RE: Claim Notification - ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

Dear Ms Tracey,

We refer to your below email.

Since the traffic police already issued stern warning to you which means that liability is not in your favour. We will proceed to resolve the matter at best to avoid further litigation, which would escalate to even more cost.

Please be assured that we will do our due diligence to mitigate the cost.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tracey Seah <traceyseah@gmail.com>
Sent: Wednesday, 17 November 2021 12:20 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Claim Notification - ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

Does it mean I have to assume 100% liability?

On Wed, 17 Nov 2021 at 12:17 AM, Tracey Seah <traceyseah@gmail.com> wrote:

Hi,

Tp issued a warning to me not a
fine



SINGAPORE POLICE FORCE

Report No : TP/IP/34777/2021

Date : 27 October 2021

TRACEY SEAH SIEW YING
30 DOVER RISE
#12-09
SINGAPORE 138687

RECIPIENT'S COPY

STERN WARNING

1. Investigations against you, TRACEY SEAH SIEW YING following offence(s):

ALLEGED OFFENCE		
S/No	Offence	Legislation

On Tue, 16 Nov 2021 at 2:23 PM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Ms Tracey

For an update, we have received a copy of police investigation result from third party. It shows that traffic police have taken action against your driver for Careless Driving Causing Hurt.

In view of this, we are of the view that we do not have a good defense towards the claim submitted by SHC2375U. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 23 July 2021 11:12 am
To: traceyseah@gmail.com <traceyseah@gmail.com>
Subject: Claim Notification - ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

23 July 2021

Ms Tracey Seah Siew Ying

[By Email Only]

Dear Sir/Madam,

You Ref: SKK6833K
Our Ref: CC4/AIG21007754/pa3
ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC2375U against your insurance policy.

As discussed, we would like to request a copy of longer video footage prior to the collision for our further review.

Appreciate an early reply.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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HQ : Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) |

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