

Re: Claim Notification - ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 16/11/2021 2:23 PM

To: traceyseah@gmail.com <traceyseah@gmail.com>

Dear Ms Tracey

For an update, we have received a copy of police investigation result from third party. It shows that traffic police have taken action against your driver for Careless Driving Causing Hurt.

In view of this, we are of the view that we do not have a good defense towards the claim submitted by SHC2375U. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 23 July 2021 11:12 am

To: traceyseah@gmail.com <traceyseah@gmail.com>

Subject: Claim Notification - ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

23 July 2021

Ms Tracey Seah Siew Ying

[By Email Only]

Dear Sir/Madam,

You Ref: SKK6833K

Our Ref: CC4/AIG21007754/pa3

ACCIDENT INVOLVING SKK 6833K(AIG) AND SHC 2375U AT/ALONG TAMPINES WALK ON 17/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC2375U against your insurance policy.

As discussed, we would like to request a copy of longer video footage prior to the collision for our further review.

Appreciate an early reply.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)