

Mei Kwan (LKKAUTO)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Monday, 19 July 2021 4:42 PM
To: Mei Kwan (LKKAUTO); Boyogan, Joane
Cc: Hsiao Tong (LKKAUTO); Admin A; Mavis, Chew
Subject: #7598312502SG004# // DOA 17.07.2021 SHC2375U with your insured SKK6833K ***
LKK REF: CC4/AIG21007754/pa3

Dear Mei Kwan,

Thank you for your referral.

Hi Joane,

The case has been assigned to you as per our listing.

Insured has yet to file his accident report.

Feature 004 is yet to be opened.

For your reviews and action, thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Regards,

Kathlyn Cheok
Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65)64191880
Cheok.leewai@aig.com | www.aig.sg

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 19 July 2021 3:56 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: DOA 17.07.2021 SHC2375U with your insured SKK6833K *** LKK REF: CC4/AIG21007754/pa3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Monday, 19 July 2021 1:35 PM

To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>

Subject: RE: AIGENCRYPT DOA 17.07.2021 SHC2375U with your insured SKK6833K

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Sent: Monday, 19 July, 2021 1:11 PM

To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: AIGENCRYPT DOA 17.07.2021 SHC2375U with your insured SKK6833K

Hi LKK,

Kindly assist to survey.

OI hasn't lodge GIA report.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Loke Wei Yieng <LokeWY@sparkcarcare.com>
Sent: Monday, July 19, 2021 12:45 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Jumanibm Masudin <jumanibm@cdge.com.sg>
Subject: [EXTERNAL] DOA 17.07.2021 SHC2375U with your insured SKK6833K

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Hi officer in-charge,

Please see attached repair estimate and GIA.

Kindly arrange to survey the vehicle at 59 Loyang Drive (S)508969 4th floor.

Best regards,
Ms. Loke YY
Loyang Accident Repair
ComfortDelgro Engineering Pte Ltd
DID: 62148355



From: canon@comfordelgro.com.sg <canon@comfordelgro.com.sg>
Sent: Monday, 19 July 2021 12:36 PM
To: Loke Wei Yieng <LokeWY@sparkcarcare.com>
Subject: Scan Image

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