

## Veron Chen (LKKAUTO)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Thursday, 22 July 2021 1:17 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** LEE KATIE; SUR  
**Subject:** RE: OD Claim SKE4040B-DOA: 14/7/2021 Our ref: M12D16132108

Without Prejudice

Dear Veron

Yes, OD excess is \$750.

Thanks a lot.

### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive  
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, July 22, 2021 12:56 PM  
**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD Claim SKE4040B-DOA: 14/7/2021 Our ref: M12D16132108

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Dear Josephine,

Any excess?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]

**Sent:** Thursday, 22 July 2021 12:54 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** FW: OD Claim SKE4040B-DOA: 14/7/2021 Our ref: M12D16132108

Without Prejudice

Dear Veron

Kindly proceed with OD repair .

Thanks

#### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

### **Josephine Wong**

Executive  
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Wednesday, 21 July 2021 5:47 PM

**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim SKE4040B-DOA: 14/7/2021

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Dear Katie,

Enclosed preliminary revised of vehicle SKE 4040B

Date of survey: 21/7/2021

Number of days (estimated) : 5 days

**We have Not authorise repair.**

**Kindly provides us claim number, policy excess and let us have your approval please.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)

**Sent:** Monday, 19 July 2021 12:09 PM

**To:** 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim SKE4040B

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** LEE KATIE [<mailto:katielee@uoi.com.sg>]

**Sent:** Friday, 16 July 2021 3:07 PM

**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>

**Cc:** Veron (LKK) <[ops1@lkkauto.com](mailto:ops1@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; LIM PEI TI JENNY <[jennylin@uoi.com.sg](mailto:jennylin@uoi.com.sg)>

**Subject:** RE: OD Claim SKE4040B

Dear Paul,

We shall appoint LKK Auto Consultant to contact you.

Aside to LKK, please acknowledge receipt of this new assignment.

#### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Manager  
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>

**Sent:** Friday, 16 July 2021 1:49 PM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** OD Claim SKE4040B

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Please find attached for OD Claim.

Kindly register the claim, thank you.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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