

Cecilia Chong (LKK Auto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Monday, 20 September 2021 6:04 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: OUR REF:BUS/07/21/1001(AIG) - ACCIDENT ON 04/07/21 INVOLVING SG3044S AND SMP6762G ALONG YISHUN AVENUE 5 (AFTER BS:59119, OPP BLK 701A)
Attachments: BUS 07 21 1001 INV.pdf; BUS 07 21 1001 LTA.pdf; BUS 07 21 1001 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG3044S. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$962.00
Loss of Use	\$1,650.00 (6 days x \$275.00)
LTA search fee	\$7.00
Total	\$2,619.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SG 3044S (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG 3044S that was damaged pursuant to the accident which occurred on 04/07/2021 (date) along Yishun Ave 5 (location) involving vehicle no/s SMP 6762G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of 04 (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

BU 07/21/1001/KC

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,200.00** (Global Sum) for vehicle no. **SG 3044S** that was damaged pursuant to the accident which occurred on **04/07/2021** (date) along **Yishun Ave 5** (location) involving vehicle no/s **SMP 6762G**.

This is pursuant to the inspection conducted on **16/07/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (“the third party claimant”) of vehicle no. **SG 3044S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 3044S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of 04 (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140**Tax Invoice**GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210800299
Date : 24.08.2021
Vehicle No. : SG3044S
Your Ref No. : BUS/07/21/1001
Our Ref No. : 24111643
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 432.00	0.00	\$ 0.00	\$ 432.00
GRAND TOTAL					\$ 962.00

Remark :

Make/Model : Volvo B5LH DHB
Accident Date : 04.07.2021**Payment Instructions**

· By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

· Account Name : Strides Automotive Services Pte. Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Aug 24, 2021 18:21 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	07 Jul 2021 / 11:31:52		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMP6762G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210707113152529124

Search Date / Time: 04 Jul 2021 13:50:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 11 February 2022 11:44 am
To: shirlene@sternick.com.sg
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21007739/Rgs3 ***
ACCIDENT INVOLVING SMP 6762G & SG 3044S ON 04/07/2021 ***

Importance: High

Our Ref: CC3/AIG21007739/Rgs3

11 FEBRUARY 2022

Koh Ching Hwa

Dear Sir/Madam,

ACCIDENT INVOLVING SMP 6762G & SG 3044S ON 04/07/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SG 3044S**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

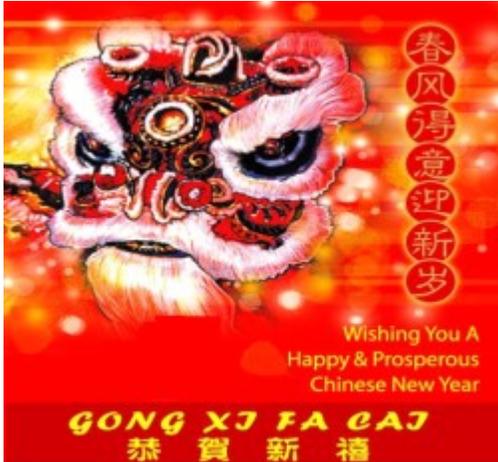
Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SG3044S (7622958050SG)**

[SMP6762G]

TP

SMRT BUSES LTD

Jul 4 2021 1:00PM

[KOH CHING HWA]

Strides Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 25/03/2022 09:25 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2344.00) - SG3044S - Claim Handler: MdNoor, Norsiah

Approved:2344.00.

Cecilia Chong (LKK Auto)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>
Sent: Friday, 22 April 2022 4:26 pm
To: Cecilia Chong (LKK Auto)
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd); Admin A
Subject: RE: OUR REF:BUS/07/21/1001(AIG) - ACCIDENT ON 04/07/21 INVOLVING SG3044S
AND SMP6762G ALONG YISHUN AVENUE 5 (AFTER BS:59119, OPP BLK 701A) LKK REF :
CC3/AIG21007739/R1gs3
Attachments: 0223_001.pdf

WITHOUT PREJUDICE

Dear Cecilia,

Enclose herewith a copy of our duly-signed DV for your easy reference.

Payment please made to SMRT BUSES LTD & our bank details as follows:-

<p>Name of Beneficiary: SMRT BUSES LTD</p> <p>Bank Code: 7171</p> <p>Account No: 018-002634-1</p> <p>Address Of Beneficiary:</p> <p>2 Tanjong Katong Road Singapore 437161 #08-01, Tower 3 Paya Lebar Quarter</p> <p>SWIFT Code: DBSSSGSG</p> <p>Beneficiary's Bank Name: DBS Bank Ltd</p> <p>Beneficiary's Bank Address: 12 Marina Boulevard DBS Asia Central Marina Bay Financial Centre Tower 3 Singapore 018982</p>

Best Regards,

Karen Chan
Claims Department