

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Monday, 19 July 2021 9:44 AM  
**To:** Irene Tay; assignments  
**Subject:** RE: SNM21D203893/C02/GBD3656T/TAYHP / FW: DIRECT SETTLEMENT OF VEHICLE NO. SLJ1599M AGAINST GBD3656T (CTI)

Dear Irene,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Sunday, 18 July 2021 4:30 PM  
**To:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: SNM21D203893/C02/GBD3656T/TAYHP / FW: DIRECT SETTLEMENT OF VEHICLE NO. SLJ1599M AGAINST GBD3656T (CTI)

Dear Sir,

Liability is down on our insured and we are prepared to do a direct settlement with you.

Aside to LKK,

Please assist to get your surveyor to liaise with KAH MOTOR to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>

**Sent:** Thursday, July 15, 2021 4:55 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203893/C02/GBD3656T/TAYHP / FW: DIRECT SETTLEMENT OF VEHICLE NO. SLJ1599M AGAINST GBD3656T (CTI)

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Dear Irene,

May I know the liability on this case for direct settlement?

Kindly also provide the list of surveyors for PRS.

Thank You

Best Regards,  
**Rueben Thomas**  
Bodyshop Service Advisor  
Kah Motor Body Repair Centre

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
15 Ubi Road 4, S(408610)  
DID/Mobile: 68465672 / 90721766  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 14 July 2021 11:30 AM

**To:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203893/C02/GBD3656T/TAYHP / FW: DIRECT SETTLEMENT OF VEHICLE NO. SLJ1599M AGAINST GBD3656T (CTI)

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Irene,

Please conduct PRS for SLJ1599M. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>

**Sent:** Wednesday, 14 July 2021 10:10 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SLJ1599M AGAINST GBD3656T (CTI)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Arrange A Surveyor To Conduct Survey On Our Client Vehicle SLJ1599M.

Please Do Advice On The Liability Status Of This Claim For Direct Settlement.

Your Insured Vehicle Number is GBD3656T, Accident Date 13/07/2021.

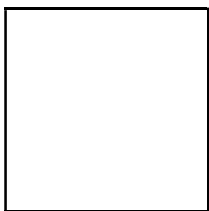
Thank You

Best Regards,  
**Rueben Thomas**  
Bodyshop Service Advisor  
Kah Motor Body Repair Centre

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
15 Ubi Road 4, S(408610)  
DID/Mobile: 68465672 / 90721766  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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