

## Celine Fong (LKKAuto)

---

**From:** Celine Fong (LKKAuto)  
**Sent:** Monday, 19 July 2021 9:42 AM  
**To:** Alfred Toh; assignments  
**Cc:** Claims Dept of CTI; Jenny Lew  
**Subject:** RE: SNM21D203941/C02/SLW2003R/LEWLC / PRI SURVEY FOR SGC7877S HONDA VEZEL | DOA : 14 JULY 2021 | OUR REFERENCE : 1AP-202107-08

Dear Alfred,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Sunday, 18 July 2021 12:47 PM  
**To:** Christina <[christina@1ap.com.sg](mailto:christina@1ap.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: SNM21D203941/C02/SLW2003R/LEWLC / PRI SURVEY FOR SGC7877S HONDA VEZEL | DOA : 14 JULY 2021 | OUR REFERENCE : 1AP-202107-08

**WITHOUT PREJUDICE**

**YOUR REF: 1AP-202107-08**

**OUR REF: SNM21D203941/C02/SLW2003R/LEWLC**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SGC7877S (email below refers)

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Christina <[christina@1ap.com.sg](mailto:christina@1ap.com.sg)>

**Sent:** Friday, July 16, 2021 3:35 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: SNM21D203941/C02/SLW2003R/LEWLC / FW: PRI SURVEY FOR SGC7877S HONDA VEZEL | DOA : 14 JULY 2021 | OUR REFERENCE : 1AP-202107-08

**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We agreed to your list of surveyors for SJE PRI.

Our choice of surveyor is :-

**LKK**

Please proceed with the assignment and get the surveyor office to contact me at 91883197 for survey.

Thanks and best regards,

Christina Tan

Business Development Manager

**1<sup>st</sup> Auto Pro Pte Ltd**

**8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit**

**Office @ #01-49 | Ws @ #01-51 & 52**

**Singapore 415875 | DID: 9188 3197**

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, July 16, 2021 10:29 AM

**To:** [christina@1ap.com.sg](mailto:christina@1ap.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: SNM21D203941/C02/SLW2003R/LEWLC / FW: PRI SURVEY FOR SGC7877S HONDA VEZEL | DOA : 14 JULY 2021 | OUR REFERENCE : 1AP-202107-08

***WITHOUT PREJUDICE***

**YOUR REF: 1AP-202107-08**

**OUR REF: SNM21D203941/C02/SLW2003R/LEWLC**

Dear Sirs

We refer to your email of 15 July 2021 at 4.38 pm.

## Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI

**Sent:** Friday, July 16, 2021 9:16 AM

**To:** [christina@1ap.com.sg](mailto:christina@1ap.com.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203941/C02/SLW2003R/LEWLC / FW: PRI SURVEY FOR SGC7877S HONDA VEZEL | DOA : 14 JULY 2021 | OUR REFERENCE : 1AP-202107-08 | YOUR REFERENCE : SLW2003R

Without Prejudice

Dear Alfred,

Please conduct PRS for **SGC7877S**.

Note: officer in charge Jenny Lew

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please

---

**From:** Christina <[christina@1ap.com.sg](mailto:christina@1ap.com.sg)>

**Sent:** Thursday, 15 July 2021 4:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** PRI SURVEY FOR SGC7877S HONDA VEZEL | DOA : 14 JULY 2021 | OUR REFERENCE : 1AP-202107-08 | YOUR REFERENCE : SLW2003R

**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

*PS: We ll furnish the GIA report once its ready.*

Thanks and best regards,

Christina Tan

Business Development Manager

**1<sup>st</sup> Auto Pro Pte Ltd**

**8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit**

**Office @ #01-49 | Ws @ #01-51 & 52**

**Singapore 415875 | DID: 9188 3197**