

RE: AIG ref: 9553086993SG LKK Ref:CC4/AIG21007732/Kpa3 Accident Involving ER7667B & SKS 8035S on 15/7/21 @13.30 Along Kebun baru Market & Food Centre Carpark, Ang Mo Kio Ave 1

Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Tue 17/8/2021 4:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 1 attachments (527 KB)

9553086993SG0 -letter to OI normal post.pdf;

Dear Hsiao,

As spoken to you just now, I have prepared the letter. Pls refer to the letter for your reference.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, August 17, 2021 2:33 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] Re: AIG ref: 9553086993SG LKK Ref:CC4/AIG21007732/Kpa3 Accident Involving ER7667B & SKS 8035S on 15/7/21 @13.30 Along Kebun baru Market & Food Centre Carpark, Ang Mo Kio Ave 1

This message is from an external sender; be cautious with links and attachments.

Hi Joanne,

I have just spoken to insured Mr Li and invite him to come LKK office to view third party video and lodge the accident report. He refused to do so. According to him, he had sent an AR mail to AIG on this matter. He insisted that to receive response/reply from AIG on this matter.

Could you please assist to check if AIG had received any letter from insured? And also, please assist to get insured to cooperate with us. Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Monday, 26 July 2021 11:40 AM

To: eng105107@gmail.com <eng105107@gmail.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: AIG ref: 9553086993SG LKK Ref:CC4/AIG21007732/Kpa3 Accident Involving ER7667B & SKS 8035S on 15/7/21 @13.30 Along Kebun baru Market & Food Centre Carpark, Ang Mo Kio Ave 1

Dear Mr. Li,

We refer to the above matter.

We have received from this workshop City Auto Pte Ltd of the owner of SKS8035S on the claim notification.

We would much appreciate that you could pls kindly make the accident report to us formally.

We have appointed LKK Auto Consultants Pte Ltd to act on behalf of us to settle the Third party claim as mentioned above date and location. They have send a letter to require you to make the report. Pls refer to the attached letter. You may able to contact them if you needed further assistance.

If you prefer reporting online, you may report at <http://www.aig.sg/accident-reporting/>. Otherwise, you may head to our approved reporting centre as stated in your Certificate of Insurance.

Please note that at the part where it asks for the purpose of reporting, please select "Reporting Only".

Upon completion, appreciate to inform us so we could check on the report.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims

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Singapore 079120

Tel +(65) 6419 1953

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