

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1822Y/SR

**WITHOUT PREJUDICE**

21 September 2021

**(By Email Only)**

Attn: **The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

**ACCIDENT INVOLVING SHD1822Y AND SKF7215P ALONG OPEN CARPARK  
@ BEDOK NORTH ST 2 (NEARBY BLK 126) ON 13/07/2021**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1822Y**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SKF7215P** at the material time of the accident with the driver of our client's vehicle, **Mr. Song Kok Khaw**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SKF7215P**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 1034.82
(2) Loss of Rental – 3 Days x \$64.20 per day	\$ 192.60
(3) Loss of Income – 3 Days x \$100 per day	\$ 300.00
(4) GIA Search fee	\$ 2.00
	<b><u>\$ 1529.42</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report / Police report & sketch plan of **SHD1822Y**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1822Y/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Shafawati Md Rabu**

Email: [shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

**Attn: The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1822Y AND SKF7215P ALONG OPEN CARPARK @  
BEDOK NORTH ST 2 (NEARBY BLK 126) ON 13/07/2021**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1822Y**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

  
Premier Taxis Pte Ltd  
Authorized Signatory

5/11/22  
Date \_\_\_\_\_

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00008192100 Claim No : SNM21D203924/C04/SKF7215P/LEEPG

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$1,300.00  
SINGAPORE DOLLARS ONE THOUSAND AND THREE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1822Y

Insured Vehicle No. : SKF 7215P

Date of Loss : 13/07/2021

Place of Accident : OPEN CARPARK @ BEDOK NORTH ST 2 (NEARBY BLK 126)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MELVYN GOH LINXIANG

Driver Name : MELVYN GOH LINXIANG

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 1,300.00
	=====
TOTAL . . . . .	S\$ 1,300.00
	=====

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Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 2XXXXX975H

Signature :

A circular blue ink stamp for Premier Taxis Pte Ltd is stamped over a handwritten signature in blue ink. The signature is written in a cursive style and extends across the stamp.

Date :

5/1/22



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

DATE 21-Sep-2021  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI IONIQ REGN NO: SHD1822Y			\$ 967.12
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 967.12
GST @ 7%				\$ 67.70
GRAND TOTAL				\$ 1,034.82



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



15 September 2021

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Tang Chee Seng of NRIC Number S1841405H is a registered driver of SHD1822Y. Tang Chee Seng is paying a discounted daily rental rate of \$64.20 (Inclusive of GST) on 13 Jul 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A stylized handwritten signature in black ink, appearing to be "L" followed by a flourish.



Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

**PREMIER TAXIS PTE LTD**  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H



## CHECK IN / OUT VOUCHER

REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

DRIVER'S NAME

*Say Koe Khaw*

NRIC

*S0077513D*

HANDPHONE

*88119809*

VEH. REGN NO.

*SHD1822Y*

MAKE / MODEL

*Indigo*

DATE IN

TIME IN

*100821 1003*

DATE OUT

TIME OUT

*120821 1420*

KILOMETRES IN

FUEL IN

E	1/4	1/2	3/4	F
---	-----	-----	-----	---

KILOMETRES OUT

FUEL OUT

E	1/4	1/2	3/4	F
---	-----	-----	-----	---

CURRENT LOCATION

*Orly*

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

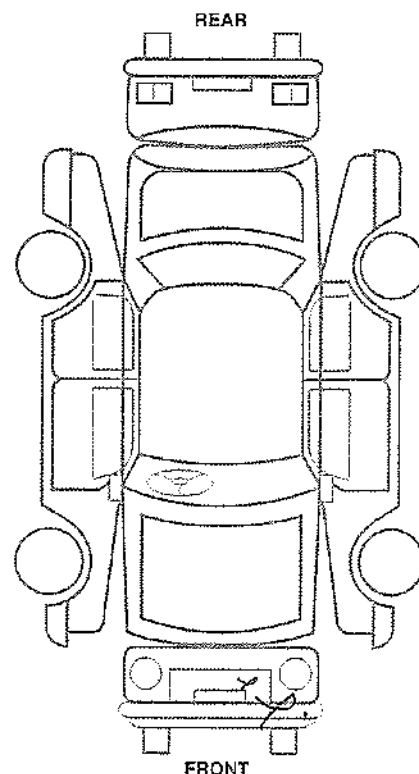
CHECK OUT

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

1 - Light Dent  
2 - Serious Dent  
3 - Light Scratch  
4 - Serious Scratch

5 - Damaged  
6 - Chip  
7 - Crack  
8 - Peeling

SERVICE / REPAIRS DONE

☐ SERVICING☐ OTHERS:☐ T / BELT☐ AIRCON SYSTEM☐ TURBO☐ BRAKE SYSTEM☐ CLUTCH SYSTEM☐ BULB☐ UNDER CARRIAGE☐ CPF☐ BATTERY☐ ACCIDENT: DATE / TIME of ACCIDENT:*130721**TP/24*

DRIVER'S REMARKS

*cash card \$13.05**cash @ car park*


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SKF7215P

Date of Accident

13/07/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **05/01/2021 - 27/06/2022**Requested By ..... **VINCENT CHUA WEE AN (PREM...**Requested Date ..... **14/07/2021 10:43****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**





**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 6259  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/33683/2021  
Date : 30 August, 2021

SONG KOK KHOW  
BLK 126 BEDOK NORTH STREET 2  
#10-86  
SINGAPORE 460126

Dear Sir/Madam

**ACCIDENT INVOLVING SLU868K, SHD1822Y, SLB4860E, SJU3664K, SJN7440A, SJS9945X & SKF7215P ALONG BLK 126 BEDOK NORTH STREET 2, OPEN-SPACE CARPARK ON 13 JULY 2021 AT 0904 HRS.**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of **SKF7215P** has committed an offence of Careless Driving under Section 65(1)(a) of the Road Traffic Act, Chapter 276 punishable under Section 65(5)(a) of the Road Traffic Act, Chapter 276. Action has been initiated against the driver for the said offence.

3. If you have any queries, please contact the Investigation Officer, Koh Wei Jie at 6547 6358.

Yours faithfully

HAFIZ FAIZAL  
for HEAD TRAFFIC INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 7 October 2021 10:38 AM  
**To:** GOHMELVYN@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SKF 7215P AND SHD 1822Y ON 13/07/2021

**Our Ref: CC3/CTI21007731/T1ea3**

07 OCT 2021

**MELVYN GOH LINXIANG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKF 7215P AND SHD 1822Y ON 13/07/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

---

**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Wednesday, 5 January 2022 11:09 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher

Please proceed as proposed.

PS: Please obtain the letter of authorization.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Monday, 3 January 2022 11:21 am  
**To:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

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Your ref : SNM21D203924/C04/SKF7215P/LEEPG

Dear Sirs,

We refer to the above matter.

Police investigation result show that insured charged for careless driving.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$1,322.32(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,231.06	\$ 1,034.82
2. Loss of Rental (3days x \$64.20)	\$ 192.60	\$ 160.50 (2.5days x \$64.20)
3. Loss of Income (3days x \$50)	\$ 300.00	\$ 125.00 (2.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,725.66	<b>\$ 1,322.32</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Friday, 19 November 2021 4:58 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

Please submit "Direct Settlement" document for approval.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, 19 November 2021 2:59 pm  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

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Hi Cecilia,

We refer to the email below.

Kindly advise what document is required.

As previously requested us to hold for direct settlement due to investigation.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Friday, 19 November 2021 2:35 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

Hi Asher

Please submit document for approval.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, 19 November 2021 2:29 pm  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

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Hi Cecilia,

We refer to the above matter.

Third party is chasing for settlement.

Kindly updated the status on the investigation.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Thursday, 7 October 2021 11:15 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

**Importance:** High

Hi Asher

There are some policy issues pending investigation from our investigator. Please on hold the direct settlement.

Thank you.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Thursday, 7 October 2021 10:35 am

**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cecilia,

We refer to the above matter.

Enclosed a copy of the police investigation result for your easy reference.

Insured is charged by the traffic police for careless driving.

In view on the above we are of the opinion that the liability is not in our insured favor.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 13 August 2021 11:02 PM

**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]

**Sent:** Monday, July 19, 2021 8:49 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto)



<[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

Dear Sir/Madam

Attached OI's SAS.

Note: Liability not cleared at this moment.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 16 July 2021 5:53 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D203924/C04/SKF7215P/LEEPG.

Dear Cecilia,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 16 July 2021 5:39 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKF7215P (OI : CTI - TBA) AND SHD1822Y (TP : LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP statement

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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