## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Friday, August 13, 2021 11:01 PM

To: 'Cecilia Lee Peng Geok'

Cc: Claims Dept of CTI; Asher Sng (LKKAuto); Admin A

Subject: RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving

SKF7215P (OI: CTI - TBA) AND SHD1822Y (TP: LKK REF - CC3/CTI21007731/ea3) on

13/07/2021

Attachments: TP GIA REPORT.PDF; Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; LKK SURVEY

PHOTO.PDF

Categories: HMK

Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok [mailto:cecilia.lee@sg.cntaiping.com]

Sent: Monday, July 19, 2021 8:49 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI: CTI -

TBA) AND SHD1822Y (TP: LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

Dear Sir/Madam

Attached OI's SAS.

Note: Liability not cleared at this moment.

Thank you.

\*\* Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 16 July 2021 5:53 PM

**To:** Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Admin A < <u>admina@lkkauto.com</u>>; Cecilia Lee Peng Geok < <u>cecilia.lee@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

**Subject:** O/R: SNM21D203924/C04/SKF7215P/LEEPG / FW: Direct Settlement - Accident Involving SKF7215P (OI: CTI-TBA) AND SHD1822Y (TP: LKK REF - CC3/CTI21007731/ea3) on 13/07/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D203924/C04/SKF7215P/LEEPG.

Dear Cecilia.

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 16 July 2021 5:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKF7215P (OI: CTI - TBA) AND SHD1822Y (TP: LKK REF -

CC3/CTI21007731/ea3) on 13/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP statement

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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