

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1138P/WD/bk

WITHOUT PREJUDICE

25 September 2021

(By Email)

Attn: The Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHD1138P AND SMY297A ALONG GEHLANG EAST AVE 2 ON 16.07.2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1138P**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SMY297A** at the material time of the accident with the driver of our client's vehicle, Mr. **LOW YOCK WENG**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SHD1138P**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (GST included)	\$	642.00
2. Loss of Rental (3 days x \$57.30 per day)	\$	171.90
3. Loss of Income (3 days x \$100.00 per day)	\$	300.00
4. LTA search Fee	\$	7.49
	\$	<u>1121.39</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report / Police report & sketch plan of **SHD1138P**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) LTA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1138P/WD/bk**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Boon Kai

Email: boonkai.ng@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

WITHOUT PREJUDICE

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

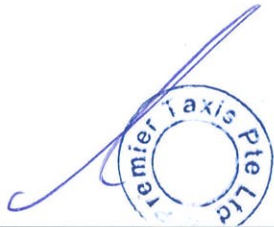
Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1138P AND SMY297A ALONG GEHLANG EAST
AVE 2 ON 16.07.2021**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1138P**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 18/01/22

LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd
23 Changi South Avenue 2
#03-02
Singapore 486443

And

Premier Automotive Services Pte Ltd
23 Changi South Avenue 2
#01-02
Singapore 486443

ACCIDENT INVOLVING SHD1138P & SMY297A.
ON 16.07.21 AT/ALONG Open Carpark, Geylang East Ave 2.

1. I, Law Yock Weng, NRIC No. S0254774J.
am the registered Hired / Relief Driver of motor taxi No. SHD1138P at the
time of the above accident.

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my
behalf including to request that the cheque for the settlement sum be
made payable to you.

Law Yock Weng
S0254774J
Signature with NRIC No.

16.07.21
Date

Name: Law Yock Weng

Blk 253, Serangoon Central Drive, #04-239, S' 550253
Address

Contact No.: 8420 8820

Email: —

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$642.00** (Repair Cost), **S\$321.90** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SHD 1138P** that was damaged pursuant to the accident which occurred on **16/07/2021** (date) along **GEYLANG EAST AVE 2** (location) involving vehicle no/s **SMY 297A**. This is pursuant to the inspection conducted on **26/07/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHD 1138P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 1138P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of JANUARY (month) 20 22 (year)



MTH

Signed by appointed surveyor



Signed by “the workshop” (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

TAX INVOICE

DATE 25-Sep-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD 1138 P			\$ 600.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 600.00
GST @ 7%				\$ 42.00
GRAND TOTAL				\$ 642.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



16 September 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Low Yock Weng of NRIC Number S0254774J is a registered driver of SHD1138P. Low Yock Weng is paying a discounted daily rental rate of \$57.30 (Inclusive of GST) on 16 Jul 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Lian" with a stylized flourish.



Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

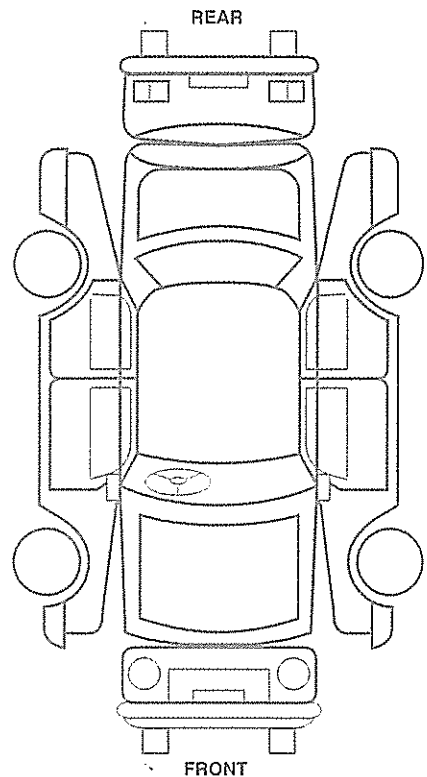
Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 20030497511

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>main</u>	
NRIC <u>S</u>	HANDPHONE _____
VEH. REGN NO. <u>SHD 1130P</u>	MAKE / MODEL <u>130A</u>
DATE IN <u>260721</u> TIME IN <u>1300</u>	DATE OUT <u>280721</u> TIME OUT <u>1400</u>
KILOMETRES IN _____ FUEL IN <u>E</u> 1/4 1/2 3/4 F	KILOMETRES OUT _____ FUEL OUT <u>E</u> 1/4 1/2 3/4 F

INDICATE AREA OF DAMAGE HERE:



CURRENT LOCATION	DATE / TIME TOWED IN TO WORKSHOP D D M M Y Y H H M M
	DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

[Signature]

DRIVER'S NAME

[Signature]

DRIVER'S SIGNATURE / DATE / TIME

[Signature]

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

[Signature]

DRIVER'S NAME

[Signature]

DRIVER'S SIGNATURE / DATE / TIME

[Signature]

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO <u>160721</u> <input type="checkbox"/> BRAKE SYSTEM <u>TP</u> <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Jul 2021 / 14:16:36

Receipt Date/Time : 16 Jul 2021 / 14:16:36

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210716-002201

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMY297A

As at 16 Jul 2021/07:30:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SMY297A

Enquiry Fee

20210716141508100807

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SMY 297A & SHD 1138P ALONG/AT 119 ALJUNIED AVE 2 ON 16/07/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 9/13/2021 8:56 PM

To: NATALIE.NEO@HOTMAIL.COM <NATALIE.NEO@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21007728/T1ra3

NEO SIEW YONG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMY 297A & SHD 1138P ALONG/AT 119 ALJUNIED AVE 2 ON 16/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 1138P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was reversing and collided with Third Party who was stationary. Moving / Reversing vehicles should exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	16 Jul 2021 17:09	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	16 Jul 2021 17:09	Clm Veh Model Changed	(205452) HYUNDAI I30 GDH 1.6 D TCI 5DR DCT (M).	[A] HOW MEI KWAN
3	16 Jul 2021 17:09	Clm Created	Reg No: SHD1138P. Acct Date: 2021/07/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	16 Jul 2021 17:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Jul 2021 17:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/28	[A] HOW MEI KWAN
6	16 Jul 2021 17:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Jul 2021 17:09	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	16 Jul 2021 17:09	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	16 Jul 2021 17:09	Label Added	(23):Express.	[A] HOW MEI KWAN
10	16 Jul 2021 17:09	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	19 Jul 2021 08:48	Clm Registration Modified	Acct Time:07:00:00->07:25:00.	[I] AIG OneClaim Integration User
12	28 Oct 2021 22:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	28 Oct 2021 22:34	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	28 Oct 2021 22:34	Clm Dtl Modified	JPJ Reg. Date: -> 2017/01/25.	[A] JOANNE LEE KHANG MIN
15	28 Oct 2021 22:34	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	10 Nov 2021 11:45	Adj Mandate Request	Cur.Req:971.35:Lia:100%*Quantum:(a)CORw/GST:\$642+(b)LOR(3days x \$57.30):\$171.90+(c)LOU (3days x \$50):\$150 + (d)LTA search fee:\$7.45=Total:\$971.35 *Recommended 2 repair days +1 PR S= 3 Days	[A] Jaslin Kok Chin Yi
17	10 Jan 2022 17:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/28	[I] Lee, Ming-Yao
18	10 Jan 2022 17:38	Adj Mandate Set	Approved:971.35.	[I] Lee, Ming-Yao

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2709846	16 Jul 2021 17:18:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD1138P	SMY297A	11.00
2724675	13 Sep 2021 20:51:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD1138P	Jaslin Kok Chin Yi	xx.xx
2736818	28 Oct 2021 22:34:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD1138P	SMY297A	11.00

