## RE: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SMH2404J & GBJ5892H DOA: 15/07/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 7/16/2021 4:42 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Suraidah B Saidi PTCBC' <SuraidahB.Saidi@inchcape.com.sg>; 'Sherini Pillai' <sherini@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 16 July, 2021 4:25 PM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SMH2404J & GBJ5892H DOA:

15/07/2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMH2404J and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, **Gabriel Wee** 



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ashlyn Chng < <a href="mailto:Ashlyn.Chng@inchcape.com.sg">Ashlyn.Chng@inchcape.com.sg</a>>

Sent: Friday, 16 July 2021 2:40 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Suraidah B Saidi PTCBC < SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SMH2404J & GBJ5892H DOA:

15/07/2021

Dear Sir / Mdm,

We would like to choose LKK Auto Consultants Pte Ltd to conduct the survey.

Thank you.

Regards, Ashlyn

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Friday, 16 July 2021 1:40 pm

To: Ashlyn Chng < <a href="mailto:Ashlyn.Chng@inchcape.com.sg">Ashlyn.Chng@inchcape.com.sg</a>>

Cc: Suraidah B Saidi PTCBC < Suraidah B.Saidi@inchcape.com.sg>

Subject: RE: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SMH2404J & GBJ5892H DOA:

15/07/2021

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

## Bhuvaneswari **Motor & Work Injury Claims Department India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Ashlyn Chng < <a href="mailto:Ashlyn.Chng@inchcape.com.sg">Ashlyn.Chng@inchcape.com.sg</a>>

**Sent:** Friday, 16 July 2021 12:58 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Suraidah B Saidi PTCBC < Suraidah B.Saidi@inchcape.com.sg>

Subject: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SMH2404J & GBJ5892H DOA: 15/07/2021

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GBJ5892H thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, Sam Joi @ 9847 6209 / 6631 1687 is located at 17 **Ubi Road 4** for an appointment to inspect our client's vehicle (<u>currently vehicle **NOT** in workshop</u>).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards, Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: <u>Ashlyn.chng@inchcape.com.sg</u>

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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