

Claim Notification - ACCIDENT INVOLVING SMS 4024B(AIG) AND SHA 2246U AT/ALONG COLLYER QUAY ON 14/07/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 22/7/2021 12:40 PM

To: jannsonn@gmail.com <jannsonn@gmail.com>

22 July 2021

Mr Lim Swee Siong

[By Email Only]

Dear Sir/Madam,

You Ref: SMS4024B

Our Ref: CC4/AIG21007716/ps3

ACCIDENT INVOLVING SMS 4024B(AIG) AND SHA 2246U AT/ALONG COLLYER QUAY ON 14/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHA2246U against your insurance policy.

Both parties involved have given conflict of version. There is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 02/08/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 21 January 2022 2:06 PM
To: 'Yong, Joanne-LF'
Subject: RE: 2805241381SG003 Accident Involving SHA 2246U and SMS 4024B on 14/7/2021

Hi Joanne,

We refer to the above matter.

We noted that third party had escalated the case to GIA.

We have spoken to insured, Mr Lim on this matter. We have informed him that third party disagree on our rejection and escalate to GIA for adjudication. Insured wants to let GIA decide and confirm on liability for this matter as there is Section II excess under his policy.

In view of this, we will proceed to close file and submit WP report to your good office.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Thursday, 20 January 2022 9:27 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: 2805241381SG003 Accident Involving SHA 2246U and SMS 4024B on 14/7/2021

Hi Hsiao,

Refer to the above matter.

Can you advise insured got dispute this matter.

After you reject TP did they revert for counter offer?

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
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