Re: Claim REF: 259884 - TP survey - FBS6585R

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 3/12/2021 7:20 AM

To: Nor Azian Binte Noordin < NorAzian_Noordin@sg.msig-asia.com>

Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Dear Azian,

No finalization was involved, preliminary report submitted as the vehicle was not send in for repair.

THE VEHICLE HAS NOT SEND IN FOR REPAIRS.

(REPAIR COST NOT CONCLUDE)
(EXCLUDE CHECK ITEMS \$\$44.82 NETT)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nor Azian Binte Noordin < NorAzian_Noordin@sg.msig-asia.com>

Sent: Thursday, 2 December 2021 6:50 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: Claim REF: 259884 - TP survey - FBS6585R

Dear Denise / Shiau Chan,

We refer to the above survey report.

Please advise if the COR has been finalised. If so, please advise why you did not seek mandate from us first before submitting report.

☐ Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sq







A Member of MS&AD INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Do-Not-Reply <do-not-reply@merimen.com>

Sent: Friday, 19 November 2021 4:40 PM

To: Nor Azian Binte Noordin < NorAzian Noordin@sg.msig-asia.com>

Subject: Claim REF: 259884 - Please update reserve for vehicle no. FBS6585R

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

This mail is associated with:

*FBS6585R (259884) [SMS5987R]

TP

SEH CHEE NEE Jul 9 2021 4:00PM [SKYWAY MOTOR PTE LTD] **Everbright Motor Cycles Co**

Final survey report has been uploaded.

Please update and revise system reserve to Authorised Amount \$ 957.60

This is an auto-generated email. Do not reply to this email.

Sent by: Nor Azian Binte Noordin (MSIG Insurance (Singapore) Pte. Ltd.)