

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 16 July, 2021 12:13 PM
To: Lili Baharuddin; Sankari Siva Sankaran; IRB LAW LAWYER - MB; assignments
Cc: Claims Dept of CTI; Chong Boon Sen; Jenny Lew; Alfred Toh
Subject: RE: SNM21D203945/C02/GBH8036D/LEWLC / PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. GBH8036D & SMY97K ALONG THOMSON ROAD ON 15 JULY 21 AT 1030 HRS

WITHOUT PREJUDICE

YOUR REF: SMY97K

OUR REF: SNM21D203945/C02/GBH8036D/LEWLC – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for survey on SMY97K at M/s Xin Yun Auto Private Limited while waiting for Insured to file SAS report. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Lili Baharuddin <lili@irblaw.com.sg>
Sent: Friday, July 16, 2021 11:32 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Sankari Siva Sankaran <sankari@irblaw.com.sg>; IRB LAW LAWYER - MB <baiross@irblaw.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: SNM21D203945/C02/GBH8036D/LEWLC / PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. GBH8036D & SMY97K ALONG THOMSON ROAD ON 15 JULY 21 AT 1030 HRS

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Our ref: **SNM21D203945/C02/GBH8036D/LEWLC**
Your ref: GBH8036D

WITHOUT PREJUDICE

Dear Alfred,

ACCIDENT INVOLVING MOTOR VEHICLES NO. SMY97K AND GBH8036D ALONG THOMSON ROAD ON 15 JULY 21 AT 1030 HRS

We refer to your email below.

We are instructed to appoint LKK as a SJE.

Separately, please find attached our client's GIA report.

Please be informed that while our offices are open for business, till further notice, we are not accepting any walk-ins. All appointments/consultations must be scheduled and confirmed by our lawyers prior to your visit. Visitors must adhere to all the preventive and safety measures implemented at our offices. Thank you for your understanding.

Lili
Paralegal



- 📍 **Sam Leong Office**
[42 Sam Leong Singapore 207932](#)
- ☎ **+65 6298 2537 (ext. 226)**
- ☎ **+65 6298 2547**
- ✉ **lili@irblaw.com.sg**
- 🌐 **www.irblaw.com.sg**



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From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Date: Friday, 16 July 2021 at 10:46 AM
To: Sankari Siva Sankaran <sankari@irblaw.com.sg>, Lili Baharuddin <lili@irblaw.com.sg>, IRB LAW LAWYER - MB <baiross@irblaw.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>, Alfred Toh <alfred.toh@sg.cntaiping.com>, Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM21D203945/C02/GBH8036D/LEWLC / PRE-REPAIR SURVEY TRAFFIC ACCIDENT

INVOLVING MOTOR VEHICLES NO. GBH8036D & SMY97K ALONG THOMSON ROAD ON 15 JULY 21
AT 1030 HRS

WITHOUT PREJUDICE

YOUR REF: SMY97K

OUR REF: SNM21D203945/C02/GBH8036D/LEWLC – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 15 July 2021 at 6.28 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI

Sent: Friday, July 16, 2021 9:36 AM

To: Sankari Siva Sankaran <sankari@irblaw.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Lili Baharuddin <lili@irblaw.com.sg>; IRB LAW LAWYER - MB <baiross@irblaw.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203945/C02/GBH8036D/LEWLC / RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. SMY97K AND GBH8036D ALONG THOMSON ROAD ON 15 JULY 21 AT 1030 HRS

Without Prejudice

Save as to costs

Dear Alfred,

Please conduct PRS for **SMY97K (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Jenny Lew

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Sankari Siva Sankaran <sankari@irblaw.com.sg>

Sent: Thursday, 15 July 2021 6:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lili Baharuddin <lili@irblaw.com.sg>; IRB LAW LAWYER - MB <baiross@irblaw.com.sg>

Subject: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. SMY97K AND GBH8036D ALONG THOMSON ROAD ON 15 JULY 21 AT 1030 HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our ref: TBA

Your ref: GBH8036D

Dear Sirs,

ACCIDENT INVOLVING MOTOR VEHICLES NO. SMY97K AND GBH8036D ALONG THOMSON ROAD ON 15 JULY 21 AT 1030 HRS

We act for the owner and driver ("**our Client**") of vehicle no. SMY97K.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBH8036D at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair the vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-survey inspection of our Client's vehicle within the stipulated time. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the vehicle without further reference to you.

If you wish to conduct a survey, please liaise with **Ms. Yi Xin at 98391555**, failing which, we will proceed accordingly.

Please note the said vehicle can be inspected at:

Name of Workshop: **Xin Yun Auto Private Limited**

Address: Blk 8 Kaki Bukit Avenue 4 #05-23 Premier @ Kaki Bukit Singapore 415875

Contact : Ms. Yi Xin Mobile no. 9839 1555

Thank you.

Please be informed that while our offices are open for business, till further notice, we are not accepting any walk-ins. All appointments/consultations must be scheduled and confirmed by our lawyers prior to your visit. Visitors must adhere to all the preventive and safety measures implemented at our offices. Thank you for your understanding.

Sankari Siva Sankaran



Associate

Sam Leong Office

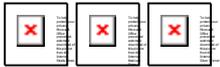
42 Sam Leong Road Singapore 207932

+65 6298 2537

+65 6298 2547

sankari@irblaw.com.sg

www.irblaw.com.sg



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