

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Friday, 16 July, 2021 10:56 AM
To: Enquiry; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D203936/C02/GBK5716D/Chngpw/ RE: Arrange for " Pre-repair survey
"for SGW3642Z DOA 14.07.2021

[Confidential]

Without Prejudice
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Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Enquiry <enquiry@sh-motor.com>

Sent: Friday, 16 July 2021 10:51 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: SNM21D203936/C02/GBK5716D/Chngpw/ RE: Arrange for " Pre-repair survey "for SGW3642Z DOA 14.07.2021

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Dear Billy,

We would like to appoint (7) Kenneth Kong (LKK) to conduct survey, appreciate if you could arrange today as car already in our workshop.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Friday, 16 July 2021 9:22 AM

To: Enquiry

Cc: Claims Dept of CTI

Subject: SNM21D203936/C02/GBK5716D/Chngpw/ RE: Arrange for " Pre-repair survey "for SGW3642Z DOA 14.07.2021

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBK5716D & SGW3642Z on 14/07/2021

We refer to your notification of 15/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

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