

Enquire Vehicle's Insurance Particulars ( As At 14 May 2021 / 10:40:00 )

Vehicle No.:

**SJE6339P**

Make Description/Model:

**TOYOTA / COROLLA ALTIS 1.6 AUTO**

Insurance Company Name:

**AXA INSURANCE PTE LTD**

Business Transaction Reference No.:

**20210514121717632907**

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).



# Thank you






Kwok Bonnie has successfully logged out.

Your last login date and time was 14 May 2021, 12:16:40.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

S/No. 	Asset Type 	Asset ID 	Asset Owner ID 	Transaction Type 	Transaction /
1	Vehicle	SJE6339P	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	14/05/2021 12:53 (SGT)
Date of Accident	14/05/2021 10:40 (SGT)
Exact Location of Accident	288F Jurong East Street 21, Singapore 606288
Additional Location Information	MSCP
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGS1238S
-----------------------------	----------

#### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	NEO MENG CHOO
NRIC No	SXXXX757H
Email Address	neomengchoo@gmail.com
Mobile Phone No	(Phone) +65-97997669
Alternative Phone No	+65-97997669

#### VEHICLE PARTICULARS

Manufacturer	BMW
Model	520i
Variant	-
Exact purpose for which vehicle was being used at time of accident	-
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1998

#### INSURANCE COMPANY

Name of Insurance Company	ERGO Insurance Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	DMPG21001149
Cover Note Number	-

#### DRIVER

Name of Driver	NEO MENG CHOO
NRIC No	SXXXX757H

Date Of Birth	20/01/1962
Occupation	Indoor
Date Of Driving Pass	05/11/1979
Driving experience	41 YEARS AND 6 MONTHS
Gender	Female
Mobile Number	(Phone) +65-97997669
Alt. Phone Number	+65-97997669
Email Address	neomengchoo@gmail.com
Address	288C JURONG EAST ST 21 #12-384
Address complement	-
Postcode	603288
is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### DETAILS OF DRIVER OF THE INVOLVED

Type of Accident	Collision - Major/Minor Rd
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### DETAILS OF POLICE INVOLVED

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes against whom?	-

#### DETAILS OF DETAILS OF THE ACCIDENT

ON 14/5/2021 AT ABOUT 1040HRS.I WAS TRAVELLING AT 288F JURONG EAST ST 21 MSCP. I WAS TRAVELLING STRAIGHT ALONG THE SAID ROAD,WHEN SUDDENLY VEHICLE B COMING OUT FROM THE PARKING LOT AND COLLIDED ONTO MY VEHICLE

#### ACCIDENT PHOTOS

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJE6339P
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	-
Contact Number	-

Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

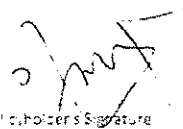
**SKETCH PLAN**

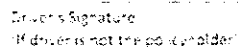
**IMPORTANT NOTICE**

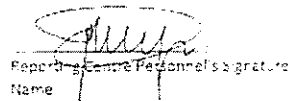
- 1 Please report correctly the details of the accident to speed up the claims process
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5 Any false reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
- 8 **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

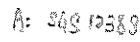
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively, the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders

  
 Policyholder's Signature  
 Date & Time

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time

  
 Reporting Centre Personnel's Signature  
 Name  
 NRC # No:

## Page 5 of 18



B: 1356329P

On 14/5/2021 at about 10:45hrs. I was travelling at 20-25F along East  
St at MSCP. I was travelling straight along the said road, when suddenly  
vehicle B coming out from the parking lot and collided onto my vehicle.

*Journal of Management Education* 36(7) 809-824

$$\begin{aligned} \frac{\partial}{\partial x} \left( \frac{1}{\rho} \frac{\partial \rho}{\partial x} \right) &= \frac{1}{\rho} \frac{\partial^2 \rho}{\partial x^2} - \frac{1}{\rho^2} \left( \frac{\partial \rho}{\partial x} \right)^2 \\ \frac{\partial}{\partial x} \left( \frac{1}{\rho} \frac{\partial \rho}{\partial x} \right) &= \frac{1}{\rho} \frac{\partial^2 \rho}{\partial x^2} - \frac{1}{\rho^2} \left( \frac{\partial \rho}{\partial x} \right)^2 \\ \frac{\partial}{\partial x} \left( \frac{1}{\rho} \frac{\partial \rho}{\partial x} \right) &= \frac{1}{\rho} \frac{\partial^2 \rho}{\partial x^2} - \frac{1}{\rho^2} \left( \frac{\partial \rho}{\partial x} \right)^2 \end{aligned}$$

Reporting Centre Personnel; Signature  
Name  
NACCA 10

**ERGO****Certificate of Insurance**

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960  
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
 MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)  
 ROAD TRANSPORT (AMENDMENT) ACT 2019 (MALAYSIA)

Certificate/Policy Number : DMPG21001149  
 Vehicle Registration Number : SGS1238S  
 Cover Type : Enhanced Comprehensive  
 Policy Type : Private Car  
 Name of Policyholder/Insured : NEO MENG CHOO  
 Commencement Date of Insurance : 31/01/2021  
 Expiry Date of Insurance : 30/01/2022  
 Excess :  
 EXCESS (SECTION I) SS 700.00  
 ADD'L EXCESS UNNAMED DRIVERS (SECTION I) SS 500.00  
 YOUNG & INEXP DRIVERS (SECTION I) SS 3,000.00

Finance Company/Hire Purchase Owner : DBS BANK LTD

## \*Persons or Classes of Persons entitled to drive

1. The Policyholder
2. LOW KIM HING
3. LOW YI JIN
4. Any Person who is driving on the Policyholder's order or permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

## \* Limitations as to Use

- 1) Use only for social domestic and pleasure purposes
- 2) Use for Policyholder's business

This Policy does not cover

- 1) Use for hire or reward, racing, pace-making, reliability trial or speed-testing and on race track
- 2) Use for the carriage of goods other than samples in connection with any trade or business
- 3) Use for any purpose in connection with the Motor Trade

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings (\*)

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189), the Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia), Part IV of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019 (Malaysia)

For and on behalf of ERGO Insurance Pte. Ltd.  
 Approved Insurer

*Karel-Heint Jans*

Authorized Signature



A100042	NG KEE CHEN DAVID	
Vehicle Chassis Number : WBAJA12070BJ19136, Vehicle Engine Number : 18055126848B20A		PC1, 13/01/2021 21:44

ERGO Insurance Pte. Ltd. Co. Reg. No. 199305211H GST Reg. No. M2-0116930-5  
 5 Temasek Boulevard #04-01 Suntec Tower Three Singapore 038958 Tel. +65 6829 9199 Fax +65 6829 9248 www.ergo.com.sg

# AUTOMAX SURVEY

Blk 110 Bedok Reservoir Road , #07-280, Singapore 470110

Mobile : 9855 6879

Email : automaxsurvey@gmail.com

Registration No. 53110062J

Billing To: Neo Meng Choo  
c/o Eng Soon Painting SVC  
Blk 4 Yew Tee Ind Est 393 - J  
Woodlands Road  
Singapore 677969

Invoice no.: TP21050025

Date: 11 June 2021

Vehicle no: SGS1238S

Model : B.M.W.520I LED NAV

ITEM	DESCRIPTION	AMOUNT
1	Date of Inspection : 15 MAY 2021 Copies of the inspection / survey report Correspondence, postages and etc.	\$ 1,030.00
2	Photography Services Develop photographs Storage of digital photographs	
3.	To submit report by hand.	
4.	Charges on photocopies, posting, faxes and others incidental works entrusted.	
5	Transportation Charges	
6	Reinspection Charges	
TOTAL :		\$ 1,030.00

## Notes :

1. All cheque payment should be "crossed" and made payable to "Automax Survey".  
Please contact us if there are further enquiries on the invoice.



# AUTOMAX SURVEY

Blk 110 Bedok Reservoir Road , #07-280, Singapore 470110  
Mobile : 9855 6879 Email : automaxsurvey@gmail.com  
Registration No. 53110062J

Report Ref : TP21050025

Date: 11 June 2021

**Neo Meng Choo**  
**c/o Eng Soon Painting SVC**  
**Blk 4 Yew Tee Ind Est 393 - J**  
**Woodlands Road**  
**Singapore 677969**

## THIRD PARTY SURVEY ACCIDENT OCCURED ON 14 May 2021

Workshop Name and Address

Eng Soon Painting SVC  
Blk 4 Yew Tee Ind Est 393 - J  
Woodlands Road  
Singapore 677969

As per your instruction dated 15 MAY 2021  
We have carried out a physical inspection on the said  
We enclosed herewith our report and findings as follows:

with regard to the above matter.  
SGS1238S

### 1. VEHICLE PARTICULARS

Registration No : SGS1238S  
Model : B.M.W.520i LED NAV  
Year / Capacity : JAN 2018 / 1998 cc  
Chassis No : WBAJA12070BJ19136

Engine No : 18055126B48B20A  
Mileage : 024 683 km  
Colour : Metallic Brown

### 2. TYRES CONDITION

	<u>Size</u>	<u>Made</u>	<u>Balance</u>	<u>Rim</u>
FRONT O/S :	215/45/R17	Bridgestone	9.00 mm	Sport
REAR O/S :	215/45/R17	Bridgestone	9.00 mm	Sport
FRONT N/S :	215/45/R17	Bridgestone	9.00 mm	Sport
REAR N/S :	215/45/R17	Bridgestone	9.00 mm	Sport

# AUTOMAX SURVEY

Blk 110 Bedok Reservoir Road , #07-280, Singapore 470110

Mobile : 9855 6879

Email : automaxsurvey@gmail.com

Registration No. 53110062J

## 3. DESCRIPTION OF DAMAGES

At the time of inspection, we noted that the vehicle has sustained an impact damages on the front side portion(s). For more detail of the damages, please see photograph attached.

4. Estimated normal period of repair : 07 working days to complete

5. In accordance to your instruction, we have Not Authorised repair to the vehicle and the survey done on a "Without Prejudice" basis. We hope that this report will be of assistance to you in dealing with the matter.

6. Should you discover any discrepancy in the report, please kindly notify us within 1 week, or the report will be treated as correct.

## Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicles and/or other accidents in other legal proceedings.

Vehicle Number : SGS1238S

**SPARE PARTS**

QTY	PARTS DESCRIPTION	CONDITION	Workshop Estimation (S\$)	Our Revised Estimation (S\$)
<u>List Items</u>				
1 pc	Bonnet	grazed/deformed	\$ 1,550.00	\$ 1,550.00 ✓
1 pc	Front bumper	grazed/deformed	\$ 1,784.50	\$ 1,784.50 ✓
1 pc	Front bumper top retainer	bent/distorted	\$ 95.00	\$ 95.00 ✓
1 pc	Front bumper low retainer	bent/distorted	\$ 80.00	\$ 80.00 ✓
1 pc	Front bumper grid lateral	bent/distorted	\$ 65.00	\$ SVC 65.00 ✗
1 pc	Front bumper chrome moulding	bent/distorted	\$ 85.80	\$ 85.80 ✓
1 pc	Front bumper reinforcement	bent/distorted	\$ 950.00	\$ 950.00 ✓
1 pc	Front bumper sponge	cracked	\$ 195.00	\$ 195.00 ✓
1 pc	Fog lamp support	cracked	\$ 105.00	\$ SVC 105.00 ✗
1 pc	Front bumper mount lower c/w driving assist	bent/distorted	\$ 450.00	\$ " 450.00 ✗
1 pc	Front bumper mount lower sponge	deformed	\$ 150.00	\$ " 150.00 ✗
1 pc	Headlamp	grazed/deformed	\$ 5,936.80	\$ 4341 5,936.80
1pc	Headlamp lower bracket	necessary	\$ 118.00	\$ 118.00 ✓
1pc	Headlamp panel	necessary	\$ 375.00	\$ SVC 375.00 +
1 pc	Headlamp control unit	shocked	\$ 666.00	\$ " 666.00 ✗
1 pc	Front fender	bent	\$ 1,150.00	\$ 1,150.00 ✓
1 pc	Front fender splash shield	deformed	\$ 325.00	\$ 325.00 ✓
8 pcs	Front fender splash shield clips	necessary	\$ 80.00	\$ 30 - 80.00
1 pc	Front support panel	bent	\$ 591.80	\$ SVC 591.80 ✗
1 pc	Front side panel bracket	distorted	\$ 120.00	\$ 120.00 ✓
1 pc	Front kunckle arm	bent/distorted	\$ 447.00	\$ SVC 447.00 ✗
1 pc	Front left tension strut	bent/distorted	\$ 325.00	\$ " 325.00 ✗
1 pc	Wishbone bottom lower	distorted	\$ 375.00	\$ " 375.00 ✗
1 pc	Front wheel bearing hup	bent	\$ 281.50	\$ 281.50 ✓
Parts Sub-Total			\$ 16,301.40	\$ 16,301.40
Discount 10.00%			\$ 1,630.14	\$ 1,630.14
			\$ 14,671.26	\$ 14,671.26

Vehicle Number : SGS1238S

**SPARE PARTS**

QTY	PARTS DESCRIPTION	CONDITION	Workshop Estimation (S\$)	Our Revised Estimation (S\$)
<u>Special Nett Items</u>				
1 pc	wheel rim assy ( sport )	damaged	\$ 800.00	\$ 450 ✓ 800.00
1pc	Tyre	Grazed/deformed	\$ 700.00	\$ 500 650.00 X
1 pc	Front bumper sensor	electronic shocked	\$ 280.00	\$ 280.00 ✓
1 pc	Drive assist sensor	electornic shocked	\$ 380.00	\$ 280 ✓ 380.00
1 pc	Fog lamp	electronic shocked	\$ 200.00	\$ 500 200.00 X
Special Nett Sub-Total			\$ 2,360.00	\$ 2,310.00
Spare Parts Total			\$ 18,661.40	\$ 18,611.40

## LABOUR COST

S/No	JOB DESCRIPTIONS	Workshop Estimation (S\$)	Our Revised Estimation (S\$)
	Spare PartsTotal c/f	\$ 18,661.40	\$ 18,611.40
1	Towing	\$ 180.00	\$ 80 / 180.00
2	To check and reconnect snap wiring	\$ 180.00	\$ 50 / 150.00
3	To tuff coat affected areas	\$ 180.00	\$ 30 / 150.00
4	To respray affected areas	\$ 1,600.00	\$ 1000 / 1,400.00
5	To remove and refix interior upholstery	\$ 180.00	\$ 150.00 *
6	To renew damaged parts, straighten and repair front chassis member front RH door and aligned all parts	\$ 1,800.00	\$ 900 / 1,600.00
7	To reset electrical module system.	\$ 450.00	\$ 150 / 450.00
8	To remove and replace undercarriage	\$ 280.00	\$ 30 / 250.00
9	To check and adjust computer wheel alignment	\$ 180.00	\$ 120 / 150.00
10	To remove and replace front sensor & assist sensor	\$ 240.00	\$ 30 / 220.00
11	To apply paint coating protection	\$ 1,600.00	\$ 600 / 1,600.00
	Total	\$ 25,531.40	\$ 24,911.40

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a Lump Sum Repair of :

\$ 21,150.00

  
Fong Kok Heng  
Qualified Appraiser



6 repair days

# ENG SOON PAINTING SERVICES

Blk 4 Yew Tee Ind Est 393 - J  
Woodlands Road  
Singapore 677978  
Tel: 6760 6271

---

Madam. Neo Meng Choo  
c/o M/s Eng Soon Painting Services  
Block 4 Yew Tee Ind Est 393-  
Woodlands Road  
Singapore 677969

Date: 11 June 2021

Dear Sir,

Date of accident : 14/05/2021  
Final repair bill to SGS 1238 S

To Supply,

Repairs recommended By the surveyor .....	\$21,150.00
<b>Total</b>	<b>\$21,150.00</b>

**Dollars: TWENTY ONE THOUSAND ONE HUNDRED AND FIFTY ONLY**