

## Mei Kwan (LKKAuto)

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**From:** Mavis, Chew <Chew.Mavis@aig.com>  
**Sent:** Thursday, 15 July 2021 6:05 PM  
**To:** Mei Kwan (LKKAuto); Tee, Chee-Wah  
**Cc:** Cecilia Chong (LKK Auto); Admin A; Cheok, Lee Wai  
**Subject:** #1079910040SG003#023# << AIG REF // DOA 14.07.2021 SH 8012U with your insured SLZ9292K \*\*\* LKK REF: CC4/AIG21007701/T1ga3

Dear Mei Kwan,

Thanks for the referral.

Dear Tee,

Please be informed that 1079910040SG-004 has been assigned to you based on the listing. For your review and necessary action, thank you.

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

Best regards,

**Ms. Mavis Chew**  
Complex Claims Examiner  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1970  
[chew.mavis@aig.com](mailto:chew.mavis@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, July 15, 2021 5:43 PM

**To:** Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: DOA 14.07.2021 SH 8012U with your insured SLZ9292K \*\*\* LKK REF: CC4/AIG21007701/T1ga3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Cecilia.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 15 July 2021 4:50 PM

**To:** 'Chin, Lee-Ying' <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** RE: AIGENCRYPT DOA 14.07.2021 SH 8012U with your insured SLZ9292K

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>

**Sent:** Thursday, 15 July, 2021 4:45 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>  
**Subject:** AIGENCRYPT DOA 14.07.2021 SH 8012U with your insured SLZ9292K

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

**Lee Ying, Chin**

Senior Claims Associate – Auto  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Loke Wei Yieng <[LokeWY@sparkcarcare.com](mailto:LokeWY@sparkcarcare.com)>  
**Sent:** Thursday, July 15, 2021 4:31 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Jumani Bin Masudin <[jumanibm@edge.com.sg](mailto:jumanibm@edge.com.sg)>  
**Subject:** [EXTERNAL] DOA 14.07.2021 SH 8012U with your insured SLZ9292K

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Hi officer in-charge,

Please see attached repair estimate and GIA.

Kindly arrange to survey the vehicle at 59 Loyang Drive (S)508969 4th floor.

Best regards,  
Ms. Loke YY  
Loyang Accident Repair  
ComfortDelgro Engineering Pte Ltd  
DID: 62148355

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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>  
**Sent:** Thursday, 15 July 2021 4:04 PM  
**To:** Loke Wei Yieng <[LokeWY@sparkcarcare.com](mailto:LokeWY@sparkcarcare.com)>  
**Subject:** Scan Image

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