

Hui Zhen (LKK Auto)

From: Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
<FooChitYan@smrt.com.sg>
Sent: Monday, 26 July 2021 4:03 pm
To: Hui Zhen (LKK Auto); SUR
Cc: MTPRI; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 3035D DOA: 14.07.2021

Dear Hui Zhen,

Our case reference number is BUS/07/21/5023.

Kind Regards,

Jimmy Foo
Claims and Insurance Agency
Direct line +65 6556 3521 | ChitYan@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: 26 July 2021 15:43
To: Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 3035D DOA: 14.07.2021

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Dear Jimmy,

Enclosed herewith preliminary advice for vehicle SKW 3035D.

Kindly assist to provide case reference.

Best Regards,
Hui Zhen | Case Handler
LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto)
Sent: Thursday, 15 July 2021 5:08 pm
To: 'Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <OngHuaYen@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MTPRI' <MTPRI@smrt.com.sg>; 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <FooChitYan@smrt.com.sg>; 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 3035D DOA: 14.07.2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 16-07-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>
Sent: Thursday, 15 July, 2021 5:05 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: MTPRI <MTPRI@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 3035D DOA: 14.07.2021

Ref: TBA

Dear Summer

Kindly survey on "Without Prejudice" basis.

TP: SKW3035D
Insured: SMB1459P
Workshop: Fastech Auto Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Ong Shiying [<mailto:shiying.ong@fastechauto.com.sg>]
Sent: 15 July 2021 16:22
To: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Cc: Jason; Ashley Chia
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 3035D DOA: 14.07.2021

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Without Prejudice

Dear Hua Yen,

Please refer to the GIA Report for your attention.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) [<mailto:OngHuaYen@smrt.com.sg>]
Sent: Thursday, July 15, 2021 9:38 AM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 3035D DOA: 14.07.2021

Dear Shiying

Kindly provide your client's GIA report.

Thanks & Regards
Hua Yen

From: Ong Shiying [<mailto:shiying.ong@fastechauto.com.sg>]
Sent: Thursday, July 15, 2021 9:29 AM
To: MTPRI
Cc: Jason; Ashley Chia
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 3035D DOA: 14.07.2021

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Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: SMB 1459P.

Date of accident: 14/07/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: SKW 3035D.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.