# **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 21 July 2021 4:25 pm

**To:** 'Teo, Grace'; SUR; irene.henry@sompo.com.sq

Subject: RE: LKK \ CMTD2102091/IJH - ACCIDENT ON 13/07/21 INVOLVE SMD5617M AND

SJM9628T

Attachments: SMD5617M IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of SMD 5617M.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 15 July 2021 4:33 pm

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>

Subject: RE: LKK \ CMTD2102091/IJH - ACCIDENT ON 13/07/21 INVOLVE SMD5617M AND SJM9628T

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 16-07-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 15 July, 2021 4:22 PM

To: Khim Goh <sinhweemotor@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: LKK \ CMTD2102091/IJH - ACCIDENT ON 13/07/21 INVOLVE SMD5617M AND SJM9628T

Without Prejudice

Our Reference: CMTD2102091/IJH Your Reference: SMD5617M

Hi Khim,

We refer to your email reply of today and will appoint LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange to survey **SMD5617M** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Irene.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Khim Goh <sinhweemotor@gmail.com>

**Sent:** Saturday, July 24, 2021 3:59 PM **To:** Teo, Grace < <a href="mailto:grace.teo@sompo.com.sg">grace.teo@sompo.com.sg</a>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: Re: PRI \ CMTD2102091/IJH - ACCIDENT ON 13/07/21 INVOLVE SMD5617M AND SJM9628T

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please kindly arrange LKK Auto Consultants for the survey.

Thank you.

On Thu, Jul 15, 2021 at 3:19 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2102091/IJH Your Reference : SMD5617M

Date: 15/07/2021 Without Prejudice EMAIL ONLY

OUR Email: <a href="mailto:motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>

**Attention:** 

M/S SIN HWEE MOTOR PTE LTD

Dear Khim,

# ACCIDENT INVOLVING SJM9628T & SMD5617M ON 13.07.2021

We refer to your Notice of Accident dated 15/07/2021.

Please be informed that Ms. Irene Henry is the handler of this case who can be contacted at 63224 618/ irene.henry@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

# **Pre-Repair Survey**

Motor Surveyor	Surveyor	Selection (Indicate as tick)
FormTeam Consultancy	Frankie Pang	
LKK Auto Consultants	Adrian Ling	
	Kenneth Kong	
	Marcus Chua	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	
RT Appraisal Pte Ltd	Ricky Teng	
In House surveyor	Teo See Ling	

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

# [Working From Home with effect from 06 April 2020]

**Best Regards** 

**Grace Teo** 

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Khim Goh < <a href="mailto:sinhweemotor@gmail.com">sinhweemotor@gmail.com</a>>

Sent: Saturday, July 24, 2021 2:24 PM

To: Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

Subject: ACCIDENT ON 13/07/21 INVOLVE SMD5617M AND SJM9628T

Dear All,
Please kindly arrange surveyor to survey SMD5617M
Sin Hwee Motor Pte Ltd
Blk 3023a Ubi Road 1 #01-59
S408717
Please kindly provide us with a list of surveyors for selection.
Thanks
Warmest Regards
Sin Hwee Motor Pte Ltd
Khim Hp: 9766 6672
Tel: 6745 5783 Fax: 6744 9582
E-mail: sinhweemotor@gmail.com
Marmort Dogards

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Warmest Regards

Sin Hwee Motor Pte Ltd *Khim Hp* : 9766 6672

Tel: 6745 5783 Fax: 6744 9582 E-mail: <a href="mailto:sinhweemotor@gmail.com">sinhweemotor@gmail.com</a>