

**ACE AUTOLUTION PTE LTD**

13 KAKI BUKIT ROAD 4, BARTLEY BIZ CENTRE #03-29,
SINGAPORE 417807.

TEL:6844 1184 FAX:6702 4202

UEN:201403869W

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
(MOTOR CLAIM DEPARTMENT)

DATE : 19 OCT 2022

LETTER OF DEMAND

Our client has suffered loss and damage as a result of your insured's negligence in the driving.

We quantify our client's claim as follows ;

1. Cost Of Repair – Lump Sum	\$ 2,500.00
2. Loss Of Use – 5 days x \$80 per day	\$ 400.00
3. GIA Search	\$ 29.00
Total	<u>\$ 2,929.00</u>

SGD : Three Thousand Two Hundred Thirty Four And Cents Sixty Five Only .

We hereby append the following documents for your perusal :

- I. ACE Autolution Pte Ltd Invoice No. ACEC00017/22
- II. GIA Search
- III. Letter Of Authority

Please let us know within the next 7 days from the receipt of this letter, whether you are prepared to accept
All the above amount .

Best Regards

Apple

ACE AUTOLUTION PTE LTD



LETTER OF AUTHORISATION

TO:MR / MRS

RE:ACCIDENT INVOLVING VEHICLE

NOS: SLR 4244A & SKT 578E ALONG J TAMPINES CENTRAL
#01-32 CENTURY SQUARE (S) 529509 ON 06-07-2021 @ 150 HRS.

STARK HOLDINGS INN BIKE
I/WE LEASING PTE LTD.

NRIC / Passport No: 201419069W

Owner of vehicle no. SLR 4244A hereby authorize you to commence repair to the said vehicle forthwith .

- 1 I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and /of third party or to commence legal proceeding , if necessary, in my name for the costs of repair and loss of use,etc and you appointing any Solicitor to act for me in respect for the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitor(to be appointed by you on my/our behalf)shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co/operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
- 2 I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim .
- 3 I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining you consent.
- 4 My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
- 5 Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurance. I/We undertake to pay you and my / our Solicitor the cost of repairs settled and related expenses and disbursement incurred.



STARK HOLDINGS INN BIKE LEASING PTE. LTD.

Reg. No.: 201419069W

467A Fernvale Link, Fernvale Lea,

#02-501, Singapore 791467

Owner's Signature

(Company's Stamp if applicable)



Witness Signature / Name

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ACE AUTOLUTION PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,500.00 (Repair Cost), S\$180.00 (Loss of Use/Rental), S\$29.00 (Disbursement) for vehicle no. SLR 4244A that was damaged pursuant to the accident which occurred on 06/07/2021 (date) along CENTURY SQUARE (location) involving vehicle no/s SKT 278E. This is pursuant to the inspection conducted on 16/07/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner STARK HOLDINGS INN BIKE LEASING PTE LTD (the third party claimant”) of vehicle no. SLR 4244A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLR 4244A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of 12 (month) 2022 (year)



MTH

Signed by appointed surveyor



(Signature)

Signed by “the workshop” (with chop)

ISSUED BY



RECORD MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

Ace Autolution Pte Ltd - STARK
HOLDINGS INN BIKE LEASING PTE
LTD

Invoice Number
GR-2021-002474

Invoice Issue Date
08 Jul 2021

Invoice Due Date
15 Jul 2021

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	07/07/2021,06/07/2021,SLR4244A,SKT278E	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

*This is a computer generated document.
No signature is required.*

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 26 August 2022 9:20 am
To: ENCFOO67@GMAIL.COM
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SKT 278E & SLR 4244A ON 06/07/2021

Our Ref: CC4/AIG21007691/Tgs3

26 AUGUST 2022

LONG AI WEE
DRIVER: FOO SING LEONG

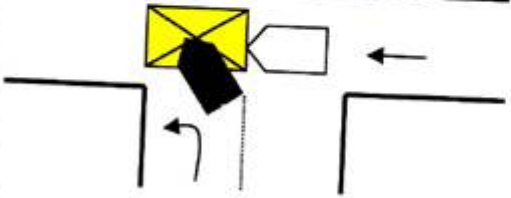
Dear Sir/Madam,

ACCIDENT INVOLVING SKT 278E & SLR 4244A ON 06/07/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLR 4244A**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

	YELLOW BOX at any junction – Entering (Controlled / Uncontrolled)			
31.		Vehicle X – Turning left Vehicle Y – Moving Straight Ahead Reason: Any vehicle entering another road should exercise greater caution	100%	0%

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result / **Counter claim status against Third Party / Messages to prove of Third Party admitting to liability**).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. ALG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Jul 2021 15:57	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	15 Jul 2021 15:57	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	15 Jul 2021 15:57	Clm Created	Reg No: SLR4244A. Acct Date: 2021/07/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ace Autolution Pte Ltd (KAKI BUKIT)	[A] Lee Su Li
4	15 Jul 2021 15:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	15 Jul 2021 15:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/27	[A] Lee Su Li
6	15 Jul 2021 15:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	15 Jul 2021 15:57	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	15 Jul 2021 15:57	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	15 Jul 2021 15:57	Label Added	(19):Fastlane.	[A] Lee Su Li
10	15 Jul 2021 15:57	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	22 Jul 2021 22:20	Adj Adjuster Assigned	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
12	25 Oct 2022 22:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	25 Oct 2022 22:56	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	25 Oct 2022 22:56	Clm Dtl Modified	JPJ Reg. Date: -> 2017/08/01.	[A] JOANNE LEE KHANG MIN
15	25 Oct 2022 22:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	11 Nov 2022 12:33	Clm Veh Model Changed	(206086) -> (205259) HONDA SHUTTLE HYBRID 1.5 (A).	[A] CHEW HSIAO TONG
17	11 Nov 2022 12:35	Adj Mandate Request	Cur.Req:2829.00:Liability: 100%(B31) *Quantum: \$2,829.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	16 Nov 2022 08:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/27	[I] MdNoor, Norsiah
19	16 Nov 2022 08:36	Adj Mandate Set	Approved:2829.00.	[I] MdNoor, Norsiah

Date From   
 Date To   
 Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2709629	16 Jul 2021 10:30:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLR4244A	SKT278E	11.00
2859586	25 Oct 2022 22:56:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR4244A	SKT278E	11.00