

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Friday, 24 February 2023 6:02 PM
To: 'Cecilia Lee'
Cc: SUR; assignments
Subject: RE: SNM21D203924/C02/SKF7215P/LEEPG / FW: TP CLAIM_SJU3664K & SKF7215P_DOA: 13/07/2021

Dear Cecilia,

Please be informed that we are unable to conduct the inspection for SJU 3664K after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 10 May 2022 12:33 PM
To: 'Cecilia Lee' <cecilia.lee@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM21D203924/C02/SKF7215P/LEEPG / FW: TP CLAIM_SJU3664K & SKF7215P_DOA: 13/07/2021

Dear Cecilia,

No survey conducted.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 9 May 2022 9:36 PM
To: sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: SNM21D203924/C02/SKF7215P/LEEPG / FW: TP CLAIM_SJU3664K & SKF7215P_DOA: 13/07/2021

Hi LKK

Please advise if any PRS done?

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Lee Peng Geok
Sent: Thursday, 15 July 2021 2:42 pm
To: 'Hock Wah Motor Pte Ltd' <motor@hockwah.com.sg>; sur@lkkauto.com; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203924/C02/SKF7215P/LEEPG / FW: TP CLAIM_SJU3664K & SKF7215P_DOA: 13/07/2021

Without Prejudice

Dear Sir/Madam

Thank you for your email. We will appoint LKK as SJE.

Liability not clear at this moment.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on a without prejudice basis.

TP vehicle – SJU3664K.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 15 July 2021 2:30 PM
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203924/C02/SKF7215P/LEEPG / FW: TP CLAIM_SJU3664K & SKF7215P_DOA: 13/07/2021

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Dear Cecilia

We would like to appoint Marcus Chua from LKK to conduct survey above mention vehicle.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: 15 July 2021 14:24
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203924/C02/SKF7215P/LEEPG / FW: TP CLAIM_SJU3664K & SKF7215P_DOA: 13/07/2021

Without Prejudice

Our reference: SNM21D203924/C02/SKF7215P/LEEPG
Your reference: SJU3664K

Dear Sirs,

ACCIDENT INVOLVING SJU3664K (TP) & SKF7215P (OI) ON 13/07/2021

We refer to your email of 15/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 15 July 2021 1:44 PM

To: motor@hockwah.com.sg; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203924/C02/SKF7215P/LEEPG / FW: TP CLAIM_SJU3664K & SKF7215P_DOA: 13/07/2021

Without Prejudice

Dear Cecilia,

Please conduct PRS for **SJU3664K**.

Note: officer in charge Cecilia Lee 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, 15 July 2021 11:21 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM_SJU3664K & SKF7215P_DOA: 13/07/2021

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Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured SKF7215P.

Please revert on liability.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg