

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, 18 July 2021 5:37 PM
To: 'Esther Lim'
Cc: Jaslin Kok (LKK Auto); Admin A
Subject: RE: SURVEY ASSESSMENT - D21002044MFBP/1 *** LKK REF: CC4/FCI21007684/R1ra3 // ACC INV SBS6485X AND SKM991R ON 04/07/2021
Attachments: LKK SURVEY PHOTO.PDF; Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

Dear Esther,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Thursday, 15 July 2021 8:49 AM
To: 'Caroline Cabrera' <Caroline@msfirstcapital.com.sg>; 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Esther Lim' <EstherLim@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D21002044MFBP/1

Dear Caroline,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Thursday, 15 July, 2021 8:45 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM; 'Admin A' <admin-a@lkkauto.com>
Cc: Esther Lim <EstherLim@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D21002044MFBP/1

Hi Summer,

Please refer to attached email for your information.

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.
However, we are actively working to support our clients and partners.
We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, July 15, 2021 8:32 AM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM; 'Admin A' <admin-a@lkkauto.com>
Cc: Esther Lim <EstherLim@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D21002044MFBP/1

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 14 July, 2021 5:59 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ESTHERLIM@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D21002044MFBP/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.