

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 30 June 2022 14:51  
**To:** MG Solution  
**Cc:** Admin A  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SKS4900X & SLU5855P on 07/07/2021 \*\*\* LKK REF: CC6/CTI21007682/Ars3q2  
**Attachments:** OI SKETCH PLAN.pdf  
**Categories:** PENDING FOR TP EVIDENCE

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir,

We refer to the above matter.

Our principal has reiterated that the accident was caused due to the entire negligence of your client exit from the parking lot and hit insured vehicle.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Monday, 14 March 2022 09:17  
**To:** MG Solution <mg3solution@gmail.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SKS4900X & SLU5855P on 07/07/2021 \*\*\* LKK REF: CC6/CTI21007682/Ars3q2

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to Asher.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Asher,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Friday, 11 March, 2022 3:31 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SKS4900X & SLU5855P on 07/07/2021

Your Ref: **CC6/CTI21007682/Ars3 (SLU5855P)**

Our Ref: **SKS4900X**

Dear Sir/Madam,

Please refer to the email below, as we have sent out our LOD previously to your side on 03/11/2021, 03/12/2021 & 14/01/2022.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Jan 14, 2022 at 2:10 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC6/CTI21007682/Ars3 (SLU5855P)**

Our Ref: **SKS4900X**

Dear Sir/Madam,

Please refer to the email below, as we have sent out our LOD previously to your side on 03/11/2021 & 03/12/2021.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Dec 3, 2021 at 11:49 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC6/CTI21007682/Ars3 (SLU5855P)**

Our Ref: **SKS4900X**

Dear Sir/Madam,

Please refer to the email below, as we have sent out our LOD previously to your side on 03/11/2021.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Nov 3, 2021 at 10:15 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC6/CTI21007682/Ars3 (SLU5855P)**

Our Ref: **SKS4900X**

Dear Sir/Madam,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4  
AAS Kaki Bukit Centre  
#04-01 Singapore 415933  
Tel: 6243 1373 | Fax: 6243 1376

On Wed, Jul 21, 2021 at 10:46 AM Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)> wrote:

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC6/CTI21007682/Ars3

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Tuesday, July 13, 2021 4:08 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SKS4900X-( PRE-INSPECTION) ; YOUR REF ; SLU5855P (CHINA TAIPING)-DOA : 07/07/2021

Dear person in charge,

Please refer to the attached file and arrange for pre-inspection.

Check liability for this case, please kindly let us have your client's report/ statement

Tomorrow adrian will survey this car

Thank You.

Best Regards,

Ms Hong

**MG SOLUTION PTE LTD**

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604

## Asher Sng (LKKAuto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Monday, 20 June 2022 06:11  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [REJECTION REQUEST] Your Ref: SNM21D203928 // ACCIDENT INVOLVING SLU 5855P AND SKS 4900X ON 07/07/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Team

Agree to reject claim.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, June 7, 2022 9:55 AM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [REJECTION REQUEST] Your Ref: SNM21D203928 // ACCIDENT INVOLVING SLU 5855P AND SKS 4900X ON 07/07/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SNM21D203928

Hi So Chow,

We refer to the above matter.

**ACCIDENT INVOLVING SLU 5855P AND SKS 4900X ON 07/07/2021**

Both party reported that third party exit from the parking lot and collided with insured that traveling on main driveway.

We are In the opinion that Bola 24 applied in the case.

In view of the above, we are intending to reject TP claim.

**For your approval/ comments/ instruction.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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