

RE: OUR REF : SNM21D203928C02 - Direct Settlement - Accident Involving SLU 5855P and SKS 4900X (TP : LKK REF - CC6/CTI21007682/Ars3) on 07/07/2021

Chee So Chow <sochow.chee@sg.cntaiping.com>

Mon 12/20/2021 2:23 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (696 KB)

SNM21D203928-C2+C2 INSURED SAS REPORT.pdf;

[Confidential]

Hi Team

Our ref: SNM21D203928C02.

See attached for insured's GIA report as requested.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, November 11, 2021 12:08 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF : SNM21D203928C02 - Direct Settlement - Accident Involving SLU 5855P and SKS 4900X (TP : LKK REF - CC6/CTI21007682/Ars3) on 07/07/2021

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Dear So Chow

Kindly advise if insured's report is available.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 21 July 2021 12:31 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: OUR REF : SNM21D203928C02 - Direct Settlement - Accident Involving SLU 5855P and SKS 4900X (TP : LKK REF - CC6/CTI21007682/Ars3) on 07/07/2021

[Confidential]

Hi Team

Our ref: SNM21D203928C02.

Our insured/ driver has not reported accident.

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Thanks and Best Regards

Chee So Chow

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, July 15, 2021 3:42 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving SLU 5855P (OI : CTI - TBA) and SKS 4900X (TP : LKK REF - CC6/CTI21007682/Ars3) on 07/07/2021

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Dear Sir / Madam,

Re-send with attachment.

Sorry for your inconvenience caused.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 15, 2021 3:39 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SLU 5855P (OI : CTI - TBA) and SKS 4900X (TP : LKK REF - CC6/CTI21007682/Ars3) on 07/07/2021

Dear all,

Please note that officer in charge for this case is.

Claim no SNM21D203892/C02/GBC1651A/TOHHS.

Dear,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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Dear Su li,

Pls provide accident report.

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Thank you

Chong Boon Sen

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 15 July 2021 2:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLU 5855P (OI : CTI - TBA) and SKS 4900X (TP : LKK REF - CC6/CTI21007682/Ars3) on 07/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKS 4900X at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd