



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 19/01/2022
Your Ref : **GBC1651A**
To : **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLU9676M & GBC1651A ON 13/07/2021
AT ALONG JALAN BOON LAY TOWARDS AYE BEFORE BOON LAY WAY.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.228005 @ **S\$17,441.00 (Inclusive Of 7% GST)**
- 2) Loss of Use @ **S\$5,040.00 (21 Days x S\$240)**
- 3) LTA Search @ **S\$7.45**
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : SUPREME LEASING & LIMOUSINE PTE LTD

Address : 61 UBI AVE #01-03/04
AUTOMOBILE MEGAMART S(408898)

Contact No : _____

TO: CHINA FAIPINGH INSURANCE (SINGAPORE) PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLU 9676M AND GBC1651A ON 13/07/2021
AT/ALONG JALAN BOON LAY TOWARDS AYE BEFORE BOON LAY WAY.

I/We, SUPREME LEASING & LIMOUSINE PTE LTD, am/are the registered owner of
motor car no. SLU 9676M

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00049482100 Claim No. : SNM21D203892/C02/GBC1651A/TOHHS

Claimant : SUPREME LEASING & LIMOUSINE PTE LTD

Amount : S\$19,128.45
DOLLARS NINETEEN THOUSAND ONE HUNDRED TWENTY EIGHT AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLU 9676M
Insured Vehicle No. : GBC 1651A

Date of Loss : 13/07/2021
Place of Accident : JLN BOON LAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SKYLINK VEHICLE RENTAL PTE LTD
Driver Name : SUDERMAN BIN SUDI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

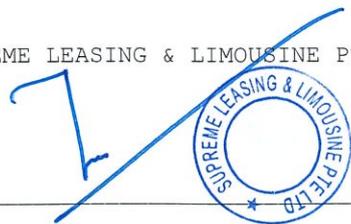
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	17,441.00
(3) Loss of Use/ Rental/Earning	S\$	1,680.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	19,128.45
	=====	

Claimant Name : SUPREME LEASING & LIMOUSINE PTE LTD

NRIC No : 2XXXXX190R

Signature : _____



Date : _____

10/5/2022

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 13 Jul 2021 / 11:12:49

Receipt Date/Time : 13 Jul 2021 / 11:12:49

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210713-001238

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBC1651A

As at 13 Jul 2021/07:10:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - GBC1651A Enquiry Fee 20210713111147432685	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

20210713111156284	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total	7.45
-------	------

Cash Change	0.00
-------------	------

Tendered Amount	7.45
-----------------	------

Excess Refundable Amount	0.00
--------------------------	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 12 August 2021 4:35 PM
To: charles@skylinkauto.com.sg
Subject: ACCIDENT INVOLVING GBC 1651A AND SLU 9676M / OTHERS ON 13/07/2021

Our Ref: CC6/CTI21007679/Aes3

12 AUG 2021

SKYLINK VEHICLE RENTAL PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 1651A AND SLU 9676M / OTHERS ON 13/07/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 25 April 2022 09:12
To: Asher Sng (LKKAuto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - [CC6/CTI21007679/Aes3](#)
CTI REF - [SNM21D203892/C02/GBC1651A/TOHHS](#)

Dear Asher

Please proceed to offer up to \$19,128.45.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, April 18, 2022 1:45 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D203892/C02/GBC1651A/TOHHS

Our ref : CC6/CTI21007679/Aes3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**MG SOLUTION PTE LTD**" at **\$19,128.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 50,257.45	\$ 17,441.00
2. Loss of Use (21days x \$80)	\$ 5,040.00	\$ 1,680.00 (21days x \$80)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 55,304.90	\$ 19,128.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/04/2022 is only for mandate purpose

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Saturday, 26 March 2022 12:46

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

LKK REF - CC6/CTI21007679/Aes3

CTI REF - SNM21D203892/C02/GBC1651A/TOHHS

Dear Sirs

We refer to your email of 18 February 2022.

Please let us have an update of the property damage claim.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 18 February 2022 9:42 am

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

LKK REF - CC6/CTI21007679/Aes3

CTI REF - SNM21D203892/C02/GBC1651A/TOHHS

Dear Asher

We are in receipt of your email and contents duly noted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 18 February 2022 9:30 am

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

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Hi Alfred,

We refer to the email below.

Enclosed a copy of the third party estimate and the preliminary advice for your easy reference.

We currently in the midst of preparing our report to seek for your approval on quantum.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 17 February 2022 15:41

To: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

LKK REF - CC6/CTI21007679/Aes3

CTI REF - SNM21D203892/C02/GBC1651A/TOHHS

Dear Sirs

We refer to our emails of 5 August 2021 and 6 February 2022.

Please let us have a copy of the Preliminary Advice and update of the claim at your earliest convenience.

Best Regards

Alfred Toh
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Sunday, 6 February 2022 3:25 pm

To: Admin A <admin-a@lkkauto.com>; suli@lkkauto.com; Asher Sng (LKK Auto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong <chewht@lkkauto.com>

Subject: RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

LKK REF - CC6/CTI21007679/Aes3

CTI REF - SNM21D203892/C02/GBC1651A/TOHHS

Dear Sirs

We refer to our email of 5 August 2021.

Please let us have a copy of the Preliminary Advice and update of the claim at your earliest convenience.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 5 August 2021 9:20 pm

To: claims@insurehub.com.sg; Skylink Insurance <skylinkinsurance@gmail.com>; charles@skylinkauto.com.sg; Admin A <admin-a@lkkauto.com>; suli@lkkauto.com; Asher Sng (LKK Auto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong

<chewht@lkkauto.com>; jeanny <jeanny@insurehub.com.sg>

Subject: RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

LKK REF - CC6/CTI21007679/Aes3

CTI REF - SNM21D203892/C02/GBC1651A/TOHHS

M/S INSURE HUB PTE LTD

Attn: MINGXIU

Dear Sirs

We thank you for your email of 5 August 2021 and assistance to retrieve mutual client's Singapore Accident Report. (SAS)

Our appointed agent, Ms LKK Auto Consultants Pte Ltd shall handle the incoming property damage claim against their motor insurance policy on their behalf.

Aside to M/s LKK Auto Consultants Pte Ltd., please let us have a copy of your Preliminary Advice.

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: claims@insurehub.com.sg <claims@insurehub.com.sg>

Sent: Thursday, August 5, 2021 3:19 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

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Dear Alfred

Enclosed herewith the copy of the GIA report for your perusal.

Please kindly proceed with the necessary action.

Thanks & Best Regards,

Mingxiu

Claims Department

Insure Hub Pte Ltd



Main Line: 6287-7077

Business Whatsapp: 6287-7077

Address: 5 Soon Lee Street #01-59 Pioneer Point (S) 627607

Website: www.insurehub.com.sg | Email: info@insurehub.com.sg



Please consider the environment before printing this e-mail.



Please consider the environment before printing this e-mail.

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Thursday, 15 July, 2021 3:59 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Skylink Insurance <skylinkinsurance@gmail.com>; claims@insurehub.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jeanny

<jeanny@insurehub.com.sg>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

LKK REF - CC6/CTI21007679/Aes3

CTI REF - SNM21D203892/C02/GBC1651A/TOHHS

M/S SKYLINK VEHICLE RENTAL PTE LTD

Attn: OFFICER-IN-CHARGE

Dear Sirs

We understand from our appointed handling agent, M/s LKK Auto Consultants Pte Ltd that **there is an incoming claim from SLU9676M** against your motor insurance policy (GBC1651A (risk 11) arising out of CHAIN COLLISION on **13 July 2021 at about 7.15 am (0715 hours) along Boon Lay Road** as follow:

GBC1651A (last vehicle) -> SLU9676M -> SGU6710B -> SMT9078H (1st vehicle) – information from third parties

It is noted that there is NO accident report filed/received from GBC1651A till date.

Your immediate attention and action is required and deeply appreciated.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI

Sent: Thursday, July 15, 2021 3:19 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203892/C02/GBC1651A/TOHHS / FW: Direct Settlement - Accident Involving GBC 1651A (OI : CTI - TBA) and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D203892/C02/GBC1651A/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 15 July 2021 2:40 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC 1651A (OI : CTI - TBA) and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLU 9676M at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd