

**RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021**

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 8/5/2021 9:20 PM

To: claims@insurehub.com.sg <claims@insurehub.com.sg>; Skylink Insurance <skylinkinsurance@gmail.com>; charles@skylinkauto.com.sg <charles@skylinkauto.com.sg>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; jeanny <jeanny@insurehub.com.sg>

📎 1 attachments (1 MB)

REPORT OF GBC1651A.pdf;

**LKK REF - CC6/CTI21007679/Aes3**

**CTI REF - SNM21D203892/C02/GBC1651A/TOHHS**

**M/S INSURE HUB PTE LTD**

**Attn: MINGXIU**

Dear Sirs

We thank you for your email of 5 August 2021 and assistance to retrieve mutual client's Singapore Accident Report. (SAS)

**Our appointed agent, Ms LKK Auto Consultants Pte Ltd shall handle the incoming property damage claim against their motor insurance policy on their behalf.**

**Aside to M/s LKK Auto Consultants Pte Ltd., please let us have a copy of your Preliminary Advice.**

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** claims@insurehub.com.sg <claims@insurehub.com.sg>

**Sent:** Thursday, August 5, 2021 3:19 PM

**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

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Dear Alfred

Enclosed herewith the copy of the GIA report for your perusal.  
 Please kindly proceed with the necessary action.

Thanks & Best Regards,

**Mingxiu**  
 Claims Department  
 Insure Hub Pte Ltd



Main Line: 6287-7077  
 Business Whatsapp: 6287-7077  
 Address: 5 Soon Lee Street #01-59 Pioneer Point (S) 627607  
 Website: [www.insurehub.com.sg](http://www.insurehub.com.sg) | Email: [info@insurehub.com.sg](mailto:info@insurehub.com.sg)



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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]  
**Sent:** Thursday, 15 July, 2021 3:59 PM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Skylink Insurance <[skylinkinsurance@gmail.com](mailto:skylinkinsurance@gmail.com)>; [claims@insurehub.com.sg](mailto:claims@insurehub.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Jeanny <[jeanny@insurehub.com.sg](mailto:jeanny@insurehub.com.sg)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** RE: SNM21D203892/C02/GBC1651A/TOHHS / Direct Settlement - Accident Involving GBC1651A and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

**LKK REF - CC6/CTI21007679/Aes3**  
**CTI REF - SNM21D203892/C02/GBC1651A/TOHHS**

**M/S SKYLINK VEHICLE RENTAL PTE LTD**  
**Attn: OFFICER-IN-CHARGE**

Dear Sirs

We understand from our appointed handling agent, M/s LKK Auto Consultants Pte Ltd that **there is an incoming claim from SLU9676M** against your motor insurance policy (GBC1651A (risk 11) arising out of CHAIN COLLISION on **13 July 2021 at about 7.15 am (0715 hours) along Boon Lay Road** as follow:

**GBC1651A (last vehicle) -> SLU9676M -> SGU6710B -> SMT9078H (1<sup>st</sup> vehicle) – information from third parties**

**It is noted that there is NO accident report filed/received from GBC1651A till date.**

Your immediate attention and action is required and deeply appreciated.

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**Best Regards**

**Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Claims Dept of CTI

**Sent:** Thursday, July 15, 2021 3:19 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203892/C02/GBC1651A/TOHHS / FW: Direct Settlement - Accident Involving GBC 1651A (OI : CTI - TBA) and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D203892/C02/GBC1651A/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, 15 July 2021 2:40 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBC 1651A (OI : CTI - TBA) and SLU 9676M (TP : LKK REF - CC6/CTI21007679/Aes3) on 13/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLU 9676M at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**