

Hui Zhen (LKK Auto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Wednesday, 15 September 2021 5:18 PM
To: Hui Zhen (LKK Auto); SUR
Cc: Foo Chit Yan (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); MTPRI
Subject: RE: PRI for GBK6347D - Our Insured: SMB99B on 13.7.2021

Dear Hui Zhen,

Our ref no is BUS/07/21/5024.

Thanks & Regards
Hua Yen

From: Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]
Sent: Wednesday, September 15, 2021 12:41 PM
To: Ong Hua Yen (Strides Automotive Services Pte Ltd); SUR
Cc: MTPRI; Foo Chit Yan (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
Subject: RE: PRI for GBK6347D - Our Insured: SMB99B on 13.7.2021

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Kindly provide the reference number.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 15 July 2021 12:44 PM
To: 'Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; assignments; SUR
Cc: 'MTPRI'; 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'
Subject: RE: PRI for GBK6347D - Our Insured: SMB99B on 13.7.2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>

Sent: Wednesday, 14 July, 2021 4:26 PM

To: assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<FooChitYan@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<ChanSiauChin@smrt.com.sg>

Subject: FW: PRI for GBK6347D - Our Insured: SMB99B on 13.7.2021

Ref: TBA

Dear Summer,

Kindly survey on “ Without Prejudice” basis.

TP: GBK6347D

Insured: SMB99B

Workshop: Vantage Automotive Limited

Thank you.

Regards,

Hua Yen

Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]

Sent: 14 July 2021 14:48

To: MTPRI

Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); pml-pbsp@simedarby.com.sg; Bernard Teo Shou Yuan; Azman Abdullah; Katherine Chong; Chua Syahirul Syazwani Irwan; Andy Ooi Lee Keong; Rachel Wu

Subject: PRI for GBK6347D - Our Insured: SMB99B on 13.7.2021

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI

***KINDLY NOTE THAT THE ESTIMATE IS NOT ATTACHED**

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Wednesday, 14 July 2021 2:04 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims
<cwsmotorclaims@msfirstcapital.com.sg>

Cc: Bernard Teo Shou Yuan <bernard.teo.shouyuan@simedarby.com.sg>; Azman Abdullah
<azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Chua
Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Andy Ooi Lee Keong
<andy.ooi.leekeong@simedarby.com.sg>

Subject: Liability check for GBK6347D - DOA 13/07/2021. TP Claim against MS FIRST CAP (SMB99B)

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Regards,

Suhaimi

DID: 6319 0175 Fax: 6479 4601

c/o A division of Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

“This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's.”