

Re: aigencrypt OD SLT9094Y

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 16/7/2021 4:21 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Hi,

limit at 25k

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Friday, 16 July 2021 4:19 PM**To:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>**Subject:** Re: aigencrypt OD SLT9094Y

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SLT9094Y (Excess \$0/-).**

If there are any check items or supplementary items, please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserves their rights **not to pay** if there is no valid approval obtained before repair.

Re-inspection require on hidden part, check item, supplementary part with clear photo

Note: Before painting photo require, photo after engine dismantle (IF) scope require.

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Friday, 16 July 2021 9:51 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: aigencrypt OD SLT9094Y

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 15 July 2021 2:54 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: Re: aigencrypt OD SLT9094Y

This email was sent from outside of your organisation

Hi Coco,

AIG is requesting for OI's video footage

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Thursday, July 15, 2021 11:49 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] OD SLT9094Y

This message is from an external sender; be cautious with links and attachments.

Dear officer in charge ,

LKK steve surveyed the car. Video footage is with TP. Will submit it once we received.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Thursday, 15 July 2021 12:00 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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