

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:64100946 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6990S/SR

WITHOUT PREJUDICE

31 August 2021

(By Email Only)

Attn: The Motor Claims Department

Lonpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Dear Sir/Madam

**ACCIDENT INVOLVING SHC6990S AND YP6154U ALONG OPEN CARPARK
@ JURONG WEST ST 91 (BLK 918) ON 15.07.2021**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6990S**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **YP6154U** at the material time of the accident with the driver of our client's vehicle, **Mr. Yee Meng Fong**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **YP6154U**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (include GST)	\$ 2,782.00
2. Loss of Rental (7 days x \$60.99 per day)	\$ 426.93
3. Loss of Income (7 days x \$100.00 per day)	\$ 700.00
4. GIA Search Fee	\$ 2.00
	<u>\$ 3,910.93</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report & sketch plan of **SHC6990S**
- 2) Final Repair bill
- 3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- 4) Check In/Out Voucher
- 5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6990S/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

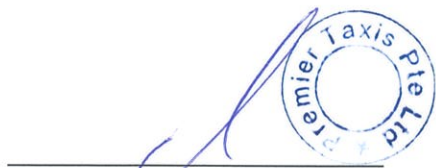
AUTHORIZATION TO ACT

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6990S (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6990S that was damaged pursuant to the accident which occurred on 15/07/2021 (date) along OPEN CARPARK @ JURONG WEST ST 91 (BLK 918) (location) involving vehicle no/s YP 6154U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 (day) of SEPT (month) 20 21 (year)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "Premier Taxis Pte Ltd" around the perimeter and a small star at the bottom.

Signed by "the third party claimant"
(with chop if applicable)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "PREMIER AUTOMOTIVE SERVICES PTE LTD" around the perimeter and the acronym "ARC" in the center.

Signed by "the workshop"
(with chop)



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024771
DATE : 02 Sept 2021

*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertain
to property damage only*

DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP6154U the sum of Singapore Dollar Three Thousand Four Hundred Only (\$3,400.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC6990S and YP6154U on 15 July 2021 along OPEN CARPARK @ JURONG WEST ST 91 (BLK 918).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ AJL ENGINEERING PTE LTD / DHIRAVIYAM MANO**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PREMIER AUTOMOTIVE SERVICES PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date



.....
Name of vehicle owner /Date



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

Premier Taxis Pte Ltd
23 Changi South Ave 2
Singapore 486443

TAX INVOICE

DATE 24-Aug-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC6990S			\$ 2,600.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,600.00
GST @ 7%				\$ 182.00
GRAND TOTAL				\$ 2,782.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



24 August 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Yee Meng Fong of NRIC Number S1100234Z is a registered driver of SHC6990S. Yee Meng Fong is paying a discounted daily rental rate of \$60.99 (Inclusive of GST) on 15 Jul 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Lian", written over a horizontal line.



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

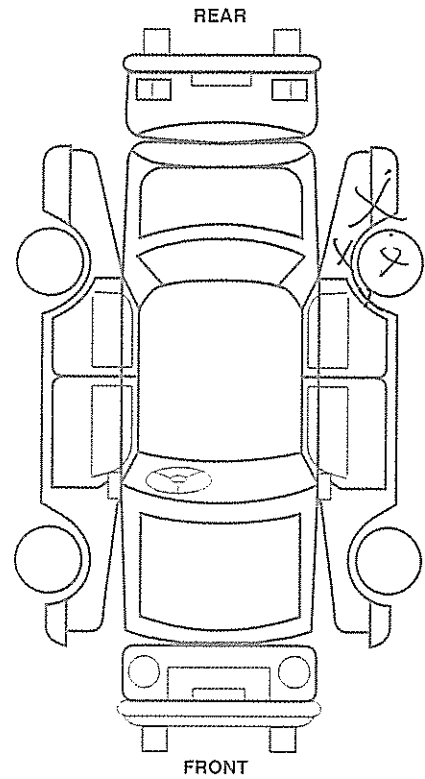
Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 20030497511

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Yee Meng Fong.</u>		HANDPHONE <u>91839086.</u>	
NRIC <u>S</u>	MAKE / MODEL <u>kor.</u>		
VEH. REGN NO. <u>SHC6990S.</u>	DATE IN <u>150721</u> TIME IN <u>0954.</u> DATE OUT <u>210721</u> TIME OUT <u>1635</u>		
KILOMETRES IN <u>618784.</u>	FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT	FUEL OUT <u>E 1/4 1/2 3/4 F</u>

INDICATE AREA OF DAMAGE HERE:



CURRENT LOCATION <u>Omegg.</u>	DATE / TIME TOWED IN TO WORKSHOP _____ DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION _____
-----------------------------------	---

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

Yee Meng Fong.

DRIVER'S NAME

[Signature]

DRIVER'S SIGNATURE / DATE / TIME

CHECK OUT

Yee Meng Fong.

DRIVER'S NAME

[Signature]

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<input type="checkbox"/> OTHERS: ACCIDENT: DATE / TIME of ACCIDENT: <u>150721 0800</u> <u>TP / 24.</u>


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YP6154U

Date of Accident

15/07/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **17/04/2021 - 16/04/2022**Requested By **VINCENT CHUA WEE AN (PREM...**Requested Date **15/07/2021 10:27****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Re: [SEEK MANDATE] - Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 LKK REF : CC4/LPC21007667/Nps3 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 3/9/2021 9:02 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$3,400.00(all-in) with third party.

We will proceed to close file and submit all relevant documents once DV received.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 1 September 2021 1:54 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [SEEK MANDATE] - Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 LKK REF : CC4/LPC21007667/Nps3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Please proceed as proposed.

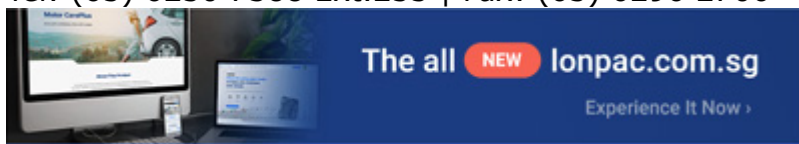
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 1 September 2021 10:12 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE] - Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 LKK REF : CC4/LPC21007667/Nps3 [External Confidential]

Your ref: **21/21/21/VC05/024771**

Our ref : CC4/LPC21007667/Nps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 6154U(LONPAC) AND SHC6990S(TP) ON 15/07/2021

We refer to the above matter.

We have highlighted to your good office on 21/07/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver came out from parking lot and collided onto third party who was on main driveway. Liability is not in our driver's favour.

We seek your approval to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$3,449.94(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,541.64	\$ 2,782.00 (\$2,600.00 + 7%GST)
2. Loss of Rental (7days x \$60.99)	\$ 426.93	\$ 365.94 (6days x \$60.99)
3. Loss of Income (7days x \$100.00)	\$ 700.00	\$ 300.00 (6days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,670.57	<u>\$ 3,449.94</u>

Surveyor recommended 4 days for repair + 1Sunday + 1PH = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 22 July 2021 8:35 am

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 LKK REF : CC4/LPC21007667/Nps3 [External Confidential]

Lonpac External - Confidential

Our Ref: 21/21/21/VC05/024771

Dear Su Li,

Attached copy of insured's report for your attention.

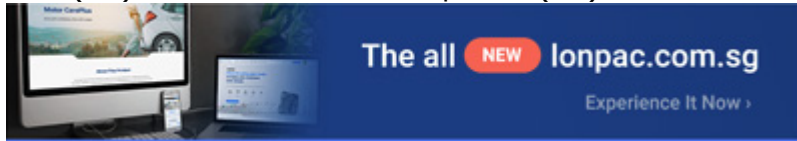
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Wednesday, 21 July 2021 9:58 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Re: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential] LKK REF : CC4/LPC21007667/Nps3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SHC 6990S at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Please provide us a amended copy of insured's report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, July 16, 2021 1:42 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential]

Lonpac External - Confidential

Dear Su Li,

We will inform insured to amend the report.

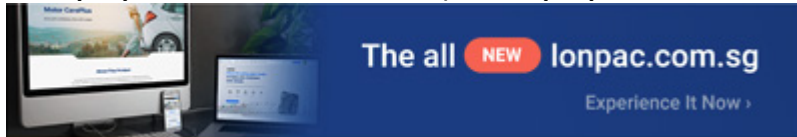
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Friday, 16 July 2021 1:38 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Fw: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential]

Dear Gerald,

We refer to the attached Insured's report.

Please be inform that Insured's company name is not in the report.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 16 July, 2021 1:05 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential]

Lonpac External - Confidential

Our Ref: 21/21/21/VC05/024771

Dear Summer,

Attached copy of insured's report for your onward transmission to the case handler.

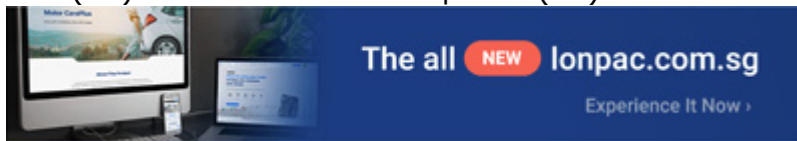
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 15 July 2021 11:48 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com; admin-a@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 15 July, 2021 11:29 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; zhixiang.wong@premierauto.com.sg
Subject: FW: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential]

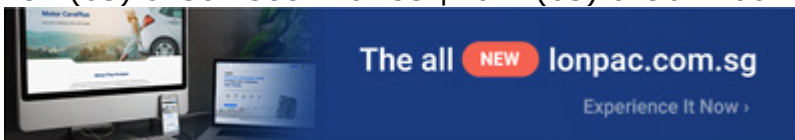
Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha/Summer,

FYA. Our insured has not lodged the accident report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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From: Wong Zhi Xiang [<mailto:zhixiang.wong@premierauto.com.sg>]
Sent: Thursday, 15 July 2021 11:08 am
To: MT_Claim_SG <mt_claim@lonpac.com>; info@aaplpro.com
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHC6990S
Insured Vehicle: YP6154U
Date of Accident: 15/05/2021
Name of Workshop: PREMIER AUTOMOTIVE SERVICES
Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443
Name of Contact Person: MR CHUA /MR WONG
Contact Number: 65446689
Email Address of Contact Person: vincent.chua@premierauto.com.sg

Vehicle available for survey at any time

Please arrange for survey.

Thank you.

Wong Zhi Xiang (Mr)
Manager
Premier Automotive Services Pte Ltd

For booking of appointments for vehicle servicing or repairs, you may email us at
ServiceCentre@premierauto.com.sg

Address: 23 Changi South Ave 2, #03-02 Singapore 486443
Tel: 6214 8880 Ext 077 | DID: 6410 0947 | Fax: 6214 0330

Note: Please be informed that we have changed our email from zhixiang.wong@premiertaxi.com to zhixiang.wong@premierauto.com.sg

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