

Re: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential] LKK REF : CC4/LPC21007667/Nps3

Su Li (LKK Auto) <suli@lkkauto.com>

Wed 7/21/2021 9:58 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 3 attachments (1 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf;

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SHC 6990S at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Please provide us a amended copy of insured's report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, July 16, 2021 1:42 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential]

Lonpac External - Confidential

Dear Su Li,

We will informed insured to amend the report.

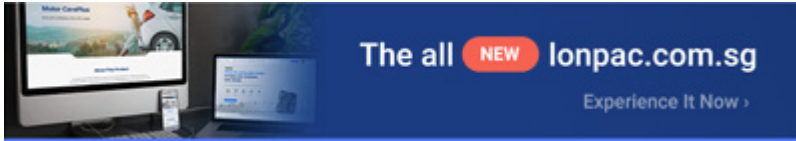
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Friday, 16 July 2021 1:38 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Fw: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21 [External Confidential]

Dear Gerald,

We refer to the attached Insured's report.

Please be inform that Insured's company name is not in the report.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 16 July, 2021 1:05 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21
[External Confidential]

Lonpac External - Confidential

Our Ref: 21/21/21/VC05/024771

Dear Summer,

Attached copy of insured's report for your onward transmission to the case handler.

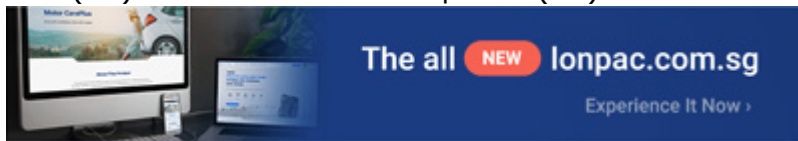
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 15 July 2021 11:48 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com; admin-a@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21
[External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 15 July, 2021 11:29 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; zhixiang.wong@premierauto.com.sg

Subject: FW: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21
[External Confidential]

Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha/Summer,

FYA. Our insured has not lodged the accident report.

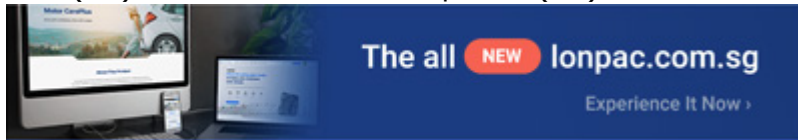
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Wong Zhi Xiang [<mailto:zhixiang.wong@premierauto.com.sg>]

Sent: Thursday, 15 July 2021 11:08 am

To: MT_Claim_SG <mt_claim@lonpac.com>; info@aaplpro.com

Cc: AccReport <AccReport@premierauto.com.sg>

Subject: Pre-inspection/Accident involving between SHC6990S & YP6154U (LONPAC-INSURED) on 15.07.21

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHC6990S

Insured Vehicle: YP6154U

Date of Accident: 15/05/2021

Name of Workshop: PREMIER AUTOMOTIVE SERVICES

Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443

Name of Contact Person: MR CHUA /MR WONG

Contact Number: 65446689

Email Address of Contact Person: vincent.chua@premierauto.com.sg

Vehicle available for survey at any time

Please arrange for survey.

Thank you.

Wong Zhi Xiang (Mr)

Manager

Premier Automotive Services Pte Ltd

For booking of appointments for vehicle servicing or repairs, you may email us at

ServiceCentre@premierauto.com.sg

Address: 23 Changi South Ave 2, #03-02 Singapore 486443

Tel: 6214 8880 Ext 077 | DID: 6410 0947 | Fax: 6214 0330

Note: Please be informed that we have changed our email from zhixiang.wong@premiertaxi.com to zhixiang.wong@premierauto.com.sg

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