

## Meng Yan (LKK Auto)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 14 July, 2021 10:38 PM  
**To:** assignments  
**Subject:** FW: SNM21D203824/C02/GBG2661T/CHEESC / FW: ARRANGE PRI FOR SJH 8008R (YOUR REF: GBG 2661T)

Hi

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Chee So Chow [mailto:sochow.chee@sg.cntaiping.com]  
**Sent:** Wednesday, 14 July 2021 10:28 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Cc:** Celine Fong (LKKAuto) <celinefong@lkkauto.com>  
**Subject:** RE: SNM21D203824/C02/GBG2661T/CHEESC / FW: ARRANGE PRI FOR SJH 8008R (YOUR REF: GBG 2661T)

[Confidential]

Hi Team

Please arrange survey.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

**From:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>  
**Sent:** Wednesday, July 14, 2021 9:48 PM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; Chrystia Liew <[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>; Paul Ho <[paul@apautomotive.services](mailto:paul@apautomotive.services)>  
**Subject:** Re: SNM21D203824/C02/GBG2661T/CHEESC / FW: ARRANGE PRI FOR SJH 8008R (YOUR REF: GBG 2661T)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Chee

We are pleased to choose Taufikh from LKK to inspect our client vehicle

On Wed, 14 Jul 2021 at 9:34 PM, Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)> wrote:

[Confidential]

Dear Juliana

On without prejudice,

We refer to your email of 14/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

[3 Anson Road #15-00](#) Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>

**Sent:** Wednesday, July 14, 2021 4:22 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>; Paul Ho <[paul@apautomotive.services](mailto:paul@apautomotive.services)>; Chrystia Liew <[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>; Chee So Chow

<[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** Re: O/R: SNM21D203824/C02/GBG2661T/CHEESC / FW: ARRANGE PRI FOR SJH 8008R (YOUR REF: GBG 2661T)

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Hi Claims

May I have a list for surveyors?

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



***Ms Juliana***

**AP Automotive Services Pte Ltd**

**(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

[9006 Tampines Street 93 #01](#)-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Tue, 13 Jul 2021 at 11:59, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Without Prejudice

Dear So Chow,

Please conduct PRS for **SJH8008R**.

Note: officer in charge Chee So Chow 63896176.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15-00](#) Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>  
**Sent:** Tuesday, 13 July 2021 10:43 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>; Paul Ho <[paul@apautomotive.services](mailto:paul@apautomotive.services)>; Chrystia Liew <[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>  
**Subject:** ARRANGE PRI FOR SJH 8008R (YOUR REF: GBG 2661T)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam

**"WITHOUT PREJUDICE"**

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04–04 Loyang Enterprise Building,

Singapore 508775

Contact Person : John 91997483

**YOUR REF: GBG 2661T**

**DOA: 10.07.2021**

**TIME: 0845hrs**

**LOCATION: EUNOS LINK**

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

***Ms Juliana***



**AP Automotive Services Pte Ltd**

**(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

[9006 Tampines Street 93 #01](#)-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

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Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



***Ms Juliana***

**AP Automotive Services Pte Ltd**

**(CLAIMS DEPARTMENT)**

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Singapore 528840

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FAX : 6787 4886