

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 16 March 2022 8:55 AM
To: Douglas Ong
Cc: SUR; Rajah Kumar
Subject: (Counter Propose) RE: SLV 7690D / TP / MSC/V/21-000327 SEEK MANDATE
Attachments: LKK - Draft Final Report.PDF

Dear Douglas,

Please be informed that repairer accept LS \$ 1,620.00 before GST @ 4 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Tuesday, 15 March 2022 10:44 AM
To: Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: (Counter Propose) RE: SLV 7690D / TP / MSC/V/21-000327 SEEK MANDATE

Hi Sir

Originally Proposed: \$ 3,150.00 – 4 days
Our adjustment: LS \$ 1,620.00 before GST – 3 to 4 working days
Now workshop counter propose: \$ \$ 2,200.00 – 4 days

Please see LKK feedback below.

For your reconsideration thanks.

Best Regards

Douglas Ong
Claims Services (Motor)
D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com





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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 15 March 2022 10:13 AM
To: Douglas Ong <douglas_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: SLV 7690D / TP / MSC/V/21-000327 SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

We have conveyed the amount lump sum \$1620 , 4 repair days to the repairer.

The repairer disagree and willing to compromise at lump sum \$2200 @ 4 days

Please advised

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Thursday, 10 March 2022 5:06 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLV 7690D / TP / MSC/V/21-000327 SEEK MANDATE

Hi Veron

Thanks for being patient.

Our adjustment: LS \$ 1,620.00 before GST – 3 to 4 working days

Please proceed to negotiate with workshop.

Best Regards

Douglas Ong

Claims Services (Motor)

D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com



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6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 4 March 2022 8:40 AM

To: Douglas Ong <douglas_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: FW: SLV 7690D / TP / MSC/V/21-000327 SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

Any updates

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 2 March 2022 9:47 AM

To: 'Douglas Ong' <douglas_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: SLV 7690D / TP / MSC/V/21-000327 SEEK MANDATE

Dear Douglas,

Enclosed documents for your review of SLV 7690D

Please let us have your approval

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)